

Saturday, March 6, 2010

- 3:58:55 PM European Weekend Testers** Hi everyone, welcome to EWT08. I'm just adding everyone to the chat... :)
- 3:59:11 PM Markus Gärtner** hello
- 3:59:28 PM Anne-Marie Charrett** hi there friends
- 3:59:42 PM Michael Bolton** Hi from Canada! [4:00:13 PM] vijay.kalkundri: Hi Every body
- 4:00:18 PM Markus Gärtner** hi michael, nice to see some participants from over the ocean
- 4:00:28 PM Markus Gärtner** I would propose to start immediately with the introduction
- 4:00:49 PM Maik** hi all
- 4:00:55 PM Markus Gärtner** I will start and then name the next one
- 4:01:12 PM Jeroen Rosink** hello All, just made it :)
- 4:01:26 PM Markus Gärtner** so, I'm Markus Gärtner, testing group lead for a mobile phone provider software selling company. I'm working as a software tester for four years now
- 4:01:41 PM Markus Gärtner** maik, you next?
- 4:02:26 PM Markus Gärtner** oh, I forgot my blog: <http://blog.shino.de>
- 4:02:53 PM Maik** Hi there, i work as a Tester (part Test Manager) for a digitisation company for historical documents.
- 4:03:01 PM Maik** no blog for me yet
- 4:03:03 PM Maik** :-)
- 4:03:13 PM Maik** oh and i am from Hamburg :-)
- 4:03:19 PM Maik** sorry, little bit rushed here
- 4:03:25 PM Anne-Marie Charrett** Anne-Marie Charrett, software tester based in dublin.
- 4:04:37 PM Michael Bolton** Michael Bolton. I test software, and I teach people how to test software and solve testing problems. I'm in Toronto; <http://www.developsense.com>. Since Jeroen appears to be working on an epic... Ajay?
- 4:04:55 PM Jeroen Rosink** Im Jeroen Rosink, from the etherlands, test coordinator, have about 11 yrs experience in several projects for different companies, my colleagues calling me addicted to testing, I confess, my blog: <http://testconsultant.blogspot.com>
- 4:05:14 PM Michael Bolton** :)
- 4:05:42 PM annabaik** not sure Ajay's online yet...

4:05:53 PM tonybruceuk Afternoon All

4:07:05 PM Markus Gärtner so, who's next? jassi?

4:07:53 PM Markus Gärtner maybe tony should go next, as far as he has already said something recently :)

4:08:03 PM Markus Gärtner tony, we're going through the introduction, still
[4:08:51 PM] legolas.558: hello there

4:08:57 PM Michael Bolton I see three active links here: Anna, Markus, and European Weekend Testers. All else are grayed out. [4:09:14 PM] legolas.558: Anna is not active in my list

4:09:29 PM Markus Gärtner that's ok, michael

4:09:35 PM annabaik I think that may be to do with who's on your contact list [4:09:44 PM] legolas.558: yes that must be it

4:09:46 PM Markus Gärtner as long as you didn't add these to your skype contacts, you won't see the online status

4:09:56 PM Maik or who agreed to share contact info

4:10:05 PM Jeroen Rosink Im in and for me only EWT is active (if green presents active) I make the assumption that al others are not in the list and therefore not green

4:10:17 PM tonybruceuk Sure, my name is Tony Bruce, I'm currently a tester at Channel4 and I've been testing for about 5years. My blog is at www.sqablogs.com/tonybruce

4:10:18 PM annabaik Everyone should be on the europetesters contact list, which I'm using to add people to the chat

4:10:54 PM Michael Bolton Fair enough. There are 15 people on the session, by appearances. We've heard from about five. Others?

4:11:27 PM annabaik I'll introduce myself next [4:11:44 PM] legolas.558: I am the Wiki on a Stick project manager, Daniele Castellitto, from Italy - I will talk more when invited to

4:12:28 PM tonybruceuk Hello Daniele, everybody is invited to talk at anytime. [4:12:56 PM] legolas.558: thanks Tony, I just don't want to interfere with your "setup" procedures

4:12:59 PM annabaik I'm Anna Baik, and together with Markus Gaertner I'll be facilitating today's session. I've been a tester for about five years now. I blog at the STC - <http://www.softwaretestingclub.com/profiles/blog/list?user=1qyjeckcl3cxl>

4:13:15 PM annabaik No worries Daniele

4:13:35 PM annabaik Normally the sessions start with a round of introductions [4:14:33 PM] legolas.558: perfect - thanks - I am very glad to be participating to this session

4:14:43 PM annabaik For the benefit of those who are on their very first session, the format of the session is that we spend the first hour on testing (which could mean exploring new methods as well as finding bugs), and the next hour on discussion and reflection on what we learnt. Feel free to ask questions throughout if there's anything you don't understand - especially if you feel stuck or lost at any point! Remember the whole point is to have fun and learn - not to get stressed out.

Testing session: 3.00 – 4.30pm GMT

Discussion Time: 4.30 – 5.30pm GMT

4:15:39 PM Anne-Marie Charrett I won't be able to stay for the whole duration, but will try and stay for the first hour anyhow

4:15:41 PM annabaik and of course, today we have Daniele, and possibly others joining us - this will be the first time we've had the developers of the app on the session as well
[4:16:04 PM] legolas.558: if I can add more I am an experienced open source developer, my open source projects are listed at <https://sourceforge.net/users/legolas558> and my (amateur) website is at <http://legolas558.iragan.com/>

4:17:30 PM Jeroen Rosink would it be wise to provide the link of the bugrepository for those who attend first so they can create a login etc.?

4:17:37 PM annabaik Ok, looking at who's logged on - vijay, would you like to introduce yourself next?

4:18:00 PM annabaik @Jeroen - good point

4:18:07 PM Michael Bolton May I make a suggestion? It's like watching paint dry to watch other people typing. Prepare an introduction and/or just type away. There's really no point in watching and waiting while someone else is typing.

4:18:08 PM vijay kalkundri Hi Guys, This is vijay. I am working as a automation test engineer in a Mobile company . I have a experience of around 5 years as a test engineer. I am in the process of writing the first blog on testing

4:18:45 PM annabaik @Michael - Good point! It's easy to get mesmerised by the dancing pencils! Don't fall into the trap!

4:19:03 PM Michael Bolton Eighteen minutes and counting, right? :)

4:19:12 PM annabaik The good thing about text chat is that if you type at the same time everyone can still hear you

4:19:23 PM annabaik Yes :)

4:19:45 PM annabaik Thanks vijay - let us know your blog address if you can?

4:20:11 PM vijay kalkundri That's still in draft shape and i haven't published the same

4:20:23 PM annabaik @vijay - no worries :)

4:20:26 PM Markus Gärtner ok, here is the mission for today

4:20:56 PM Markus Gärtner Today's mission is on Wiki on a Stick. You can grab it from <http://stickwiki.sourceforge.net>

Since we have for the first time the project manager from the product we're testing here, I'm asking you to include him in your questions about the product.

Use the SFDPOT heuristics to test Wiki on a Stick. - SF DePOT (Structure, Function, Data, Platform, Operations, and Time) - <http://www.satisfice.com/articles/sfdpo.shtml> - <http://www.developsense.com/articles/2005-10-ElementalModels.pdf> (You may also ask Michael directly on feedback, as he's participating.)

Report your bugs and test reports to bug repository (<http://bugrepository.com/>) under the Project EWT08 until 16.30 GMT.

You are allowed to pair on your mission. You are allowed to organize yourself as you may see fit.

4:20:57 PM tonybruceuk I've not actually used Skype apart from these session, are people talking on mics? I can't hear anything at the mo.

4:21:12 PM annabaik tony - No, it's just the chat

4:21:22 PM tonybruceuk Ah ok cheers

4:21:57 PM Jeroen Rosink Ok, im ready, have my screen catpure in line, my document to make notes and all links Im aware of which i should need (repository) downloaded the rapdi software testing article and walked through the San Fransico DePOT. Im curious about the mission

4:22:03 PM Anne-Marie Charrett Lets break up the SF DEPOT into 7 teams?

4:23:17 PM Anne-Marie Charrett One team structure, one team function etc

4:23:25 PM annabaik Oh - just one more admin note: We'll post a session report after the session at <http://weekendtesting.com/> and we'll also post a transcript of this chat session there.

4:24:10 PM Markus Gärtner did everyone grasp the mission? seems to be rather quiet currently

4:24:23 PM Anne-Marie Charrett Probably gone off the read :)

4:24:27 PM Markus Gärtner everyone's testing the web page to find the download :)

4:24:43 PM Markus Gärtner anyone wants to pair?

4:24:59 PM Michael Bolton In fact, I'm registering with BugRepository... and finding bugs. [4:25:31 PM] legolas.558: Markus: my name is Daniele, not Michael - no worries by the way :)

4:25:44 PM Markus Gärtner oh, I meant michael bolton :) [4:25:45 PM] legolas.558: latest release is 0.10.7

4:25:51 PM Maik k, i like to pair, markus? [4:25:55 PM] legolas.558: ah ok

4:26:03 PM Anne-Marie Charrett @Daniele, what type of testing has already been performed on the app?

4:26:12 PM Maik <http://sourceforge.net/projects/stickwiki/> only offers 0.10.6 ?

4:26:13 PM Markus Gärtner hmmm, michael, that gives me a catch-22, how to report bugs for the bug tracking system? [4:26:23 PM] legolas.558: Anne-Marie: only occasional testing

4:26:37 PM Maik ah, found it... "view all files"

4:26:53 PM Anne-Marie Charrett What have been the biggest problems to date? [4:26:59 PM] legolas.558: Anne-Marie: no unit testing whatsoever, nor any organized testing effort. I and some other developer/tester test all the features before releases

4:27:24 PM Jeroen Rosink Im opening and viewing, seems getting in the donwload loop. I keep getting that page :)

4:27:48 PM Michael Bolton Installation instructions? [4:27:53 PM] legolas.558: Anne-Marie: this can be extracted from the reported bugs and features request. I think the weakest areas are browser cross-compatibility and user interface [4:28:25 PM] legolas.558: Michael: it's a javascript application running inside the browser, so there aren't a lot. the software and data are contained into a single file

4:28:26 PM Maik @Daniele... do u like to focus for this mission on the mentioned 2 topics?

4:28:28 PM Anne-Marie Charrett cheers, ok I am going to focus on Platform :)

4:28:39 PM Anne-Marie Charrett Anyone want to pair? [4:28:51 PM] legolas.558: Maik: I'd prefer you to "shoot" to everything you can see which needs tuning [4:29:17 PM] legolas.558: Maik: as the main developer I am not the best use-case for this application, so I don't trust myself

4:29:31 PM Maik k

4:29:43 PM Anne-Marie Charrett @Danielle, I think your great coming and joining us on this, thanks :)

4:29:52 PM Maik I like to go with the "O" Operations. [4:30:41 PM] legolas.558: Anne-Marie: thanks, you will also contribute greatly to this open source software so I thank you in advance because I can see a lot of professionalism going on in your approaches

4:30:56 PM Michael Bolton Critical problem: I download the .ZIP file and extract it to the folder to which I downloaded it. Upon clicking on TiddlySaver.jar, I get the message "This application has failed to start because tlib_log.dll was not found. Reinstalling the application may fix this problem." [4:31:20 PM] legolas.558: TiddlySaver.jar is a helper file [4:31:28 PM] legolas.558: perhaps we need a README file in that release archive [4:31:44 PM] legolas.558: however it is (badly) explained somewhere inside the woas-0.10.7.htm file

4:32:33 PM Markus Gärtner finally a product supporting opera

4:32:37 PM Michael Bolton :) So, later, you're going to ask me "Why didn't you find that bug?", right? :) [4:32:39 PM] legolas.558: the real application is the .htm file, while the .jar file is used to load/save files on browsers which do not support ActiveX or are not Gecko-based [4:33:00 PM] legolas.558: Michael: no it was great that you individuated it! [4:33:03 PM] legolas.558: :)

4:33:32 PM Jeroen Rosink Im trying stil running something, managed to get the HTML file opened.the jar file is not working. after double click a nice message is thrown

4:33:33 PM annabaik Hmm, I'm getting a 404 on the documentation wiki link - <http://woas.iragan.com/cgi-bin/wiki/>

4:33:45 PM Jeroen Rosink documentation is aso not available yet [4:33:48 PM] legolas.558: Markus: yes specifically Opera uses that .jar file to load/save files. however Opera is very slow these days with WoaS (due to the java operations) [4:34:13 PM] legolas.558: Jeroen: the application is documented in the woas-0.10.7.htm itself [4:34:25 PM] legolas.558: annabaik: that wiki has been removed, we haven't yet setup a new one [4:34:40 PM] legolas.558: annabaik: however all useful content was imported in the woas.htm default data

4:35:06 PM Jeroen Rosink i hoped, only the tutorial is not opened [4:35:22 PM] legolas.558: there is an alternative documentation source here: [4:35:24 PM] legolas.558: <http://stickwiki.svn.sourceforge.net/>

4:35:26 PM annabaik @Daniele - ah, ok, thanks. The link still remains in the Important Links section on the sourceforge page. http://stickwiki.sourceforge.net/#Important_links [4:35:39 PM] legolas.558: but that file needs to be imported in the application to be read first [4:36:04 PM] legolas.558: annabaik: ok I'll fix it, thanks [4:37:09 PM] legolas.558: Jeroen: the tutorial URL is working for me: <http://cplusplus.about.com/od/thebusinessofsoftware/ss/woas.htm> [4:37:16 PM] legolas.558: however that tutorial is a bit outdated [4:37:39 PM] legolas.558: but might be worthful of reading

4:38:26 PM Jeroen Rosink working now here too, asume a hiccup in the connection [4:39:32 PM] legolas.558: shall I register to your bugtracker or that's only for EWT crew?

4:41:48 PM Markus Gärtner you can do that, but the reports will be publicly viewable afterwards [4:42:07 PM] Daniele C.: ah, ok - I'll wait for the reports

4:45:40 PM Markus Gärtner we still got plenty of time

4:45:44 PM Markus Gärtner ajay just came aboard

4:45:57 PM annabaik ok, I'm assuming that everyone not talking is happily testing - but if you're feeling stuck, shout here!

4:45:57 PM Ajay Balamurugadas Hello Everyone... [4:46:15 PM] Daniele C.: Hello Ajay

4:46:44 PM Ajay Balamurugadas Sorry for the delay,

4:46:47 PM Maik @Daniele.. is there a way to reset a password? i seem to messed it up and now i am locked out of some pages. [4:47:08 PM] Daniele C.: Maik: no, that's true encryption, but you can delete the page [4:47:13 PM] Daniele C.: and re-create it

4:47:41 PM Maik k [4:48:36 PM] Daniele C.: one notable known bug is that having pages encrypted with different passwords will not allow to view them without setting the password before accessing them [4:48:46 PM] Daniele C.: *not be allowed [4:49:17 PM] Daniele C.: by "setting the password" I mean setting the decryption password by using the green key topbar icon

4:50:50 PM Markus Gärtner seems like everyone is testing [4:51:01 PM] Daniele C.: good :)

4:51:12 PM Markus Gärtner I count up to nine testers [4:52:36 PM] Daniele C.: for those needing some more documentation: please download <http://stickwiki.svn.sourceforge.net/viewvc/stickwiki/branches/> and import the WSIF file in that archive. that is documentation made by our tester Little-girl

4:52:47 PM Maik @Daniele.. should/are change request also part of the mission? aka, not acutally "bugs" but it can improve usability? [4:52:50 PM] Daniele C.: I am sorry for not having prepared something more handy [4:53:14 PM] Daniele C.: Maik: sure, I'd consider UI bugs very important for this software

4:53:53 PM annabaik hmm, interesting difference between Skype on my Mac and the Linux version. On the Linux version, I can see legolas.558 changed name to Daniele.C - but on the mac, userid in chat still shows as legolas.558. [4:54:51 PM] Daniele C.: annabaik: some glitch...interesting by the way

4:55:29 PM annabaik Thought I'd note it for the sake of the transcript [4:55:44 PM] Daniele C.: I'll be away for about 5 minutes

4:56:38 PM Markus Gärtner haha :)

4:57:01 PM Markus Gärtner did anyone peek into the bug tracker on sf.net?

4:59:04 PM Markus Gärtner we got merely 30 minutes left

4:59:21 PM Markus Gärtner still no reports on bug repository [4:59:22 PM] Daniele C.: i am back

4:59:31 PM Ajay Balamurugadas nice, real challenge for me :) [4:59:52 PM] Daniele C.: markus: it must mean that this software is flawless

5:00:09 PM Markus Gärtner or that time management can be a trap :) [5:00:19 PM] Daniele C.: :)

5:02:22 PM Markus Gärtner the documentation on the plugins does not show up [5:02:53 PM] Daniele C.: Markus: plugins are not yet working for this version 0.10.7 [5:03:01 PM] Daniele C.: that should have been documented better

5:03:11 PM Markus Gärtner wanted to get to know something about it :) [5:04:08 PM] Daniele C.: basically, a "plugin" will be a WSIF file containing different pages in it. Some pages will be the documentation for the plugin itself and some pages will be in the WoaS::Plugins:: namespace, becoming executable javascript [5:04:31 PM] Daniele C.: for now only plugins made up of <script> or <<[5:04:36 PM] Daniele C.: and they work :) [5:05:43 PM] Daniele C.: also the ImportWSIF page has security settings enabled by default, so that you can import active javascript code only when you trust the releaser of files

5:05:58 PM Markus Gärtner ah, found the page on wsif

5:10:42 PM Markus Gärtner 20 minutes left

5:10:48 PM Markus Gärtner I can already see three reports [5:11:57 PM] Daniele C.: in case of crashes or unexpected results it might be useful to include the debug console contents

5:11:57 PM Michael Bolton Only three?

5:12:04 PM Michael Bolton I have five up there on my own.

5:12:26 PM Markus Gärtner hitting refresh shows them also for me :)

5:12:34 PM Markus Gärtner and remember: bug counts are time-effective :)

5:13:39 PM Markus Gärtner the javascript game does not work for me on opera, though it works on firefox, should I include the debug console on this, too?

5:13:47 PM Markus Gärtner (if yes, how do i do this?) [5:14:30 PM] Daniele C.: markus: since that is easy to be reproduced, you can omit it. however it should be reported by copy/pasting the contents of the debug console at the bottom of the page [5:14:44 PM] Daniele C.: (or perhaps you don't see it?) new bug!

5:15:33 PM Ajay Balamurugadas Daniele, "WoaS is a client-side application, you cannot use it on a remote server; your changes will be permanent only if the file you're editing is on your own disk. The first time you run, the browser will ask for permission to save data on disk - you should grant that permission, so that the file can modify itself on your disk."

5:15:39 PM Markus Gärtner well, there is no debug console for me [5:15:59 PM] Daniele C.: Markus: let me check

5:16:02 PM Ajay Balamurugadas It seems browser did not ask for permissions.

5:16:14 PM Ajay Balamurugadas any way to know if it has permissions or not? [5:16:25 PM] Daniele C.: Markus: you're right, the released version comes with it disabled :([5:16:40 PM] Daniele C.: Ajay: which browser? [5:17:00 PM] Daniele C.: unfortunately the debug console would have written if permissions were OK, but it is disabled in released version

5:17:35 PM Markus Gärtner may I enable it? :) [5:17:50 PM] Daniele C.: Markus: yes if you don't fear "making your hands dirty"

5:18:04 PM Ajay Balamurugadas Google Chrome 4.0.249.89 unknown (38071)

5:18:06 PM Markus Gärtner anything that works in 10 minutes :) [5:18:23 PM] Daniele C.: it can be enabled by searching the file for string woas["debug"] = true; [5:18:31 PM] Daniele C.: and changing 'true' to 'false' [5:18:51 PM] Daniele C.: Ajay: please also enable the debug console as explained above [5:18:59 PM] Daniele C.: that will tell more about the issue [5:19:13 PM] Daniele C.: however on Chrome WoaS uses the TiddlySaver applet, which is signed

5:19:16 PM Ajay Balamurugadas ok [5:19:20 PM] Daniele C.: so maybe Chrome has directly activated it

5:19:44 PM Ajay Balamurugadas I had cancelled the initial popup of TiddlySaver [5:19:52 PM] Daniele C.: oh [5:19:59 PM] Daniele C.: so it will not load/save anything [5:20:06 PM] Daniele C.: it needs that applet on Opera, Safari and Chrome

5:20:08 PM Ajay Balamurugadas ok, great [5:20:37 PM] Daniele C.: Ajay: but you can test the software anyway, just remember that loading/saving will not work

5:20:49 PM Ajay Balamurugadas agreed

5:20:51 PM Ajay Balamurugadas :)

5:20:57 PM Ajay Balamurugadas it was a test

5:21:24 PM annabaik Just to remind everyone, we've ten minutes remaining of the testing part of this session [5:21:27 PM] Daniele C.: Ajay: I thought that you might not trust applets in general, and that was a good habit!

5:22:49 PM Markus Gärtner ah, the game just doesn't work when I try to run it on the woas homepage :)

5:23:00 PM Markus Gärtner 7 minutes left [5:23:52 PM] Daniele C.: markus: the online version is an exported XHTML version, and I have disabled javascript export for that because it is not 100

5:24:52 PM Markus Gärtner ah, that explains a lot

5:25:08 PM Markus Gärtner 5 more minutes

5:27:37 PM Markus Gärtner 12 issues there

5:29:09 PM Markus Gärtner final minute according to my clock

5:29:55 PM Markus Gärtner so, everyone should be finished now

5:30:00 PM tonybruceuk Heh, can't remember my p/w for Bugrepository.

5:30:05 PM Markus Gärtner ladies and gentlemen, please drop your pencil :P

5:30:30 PM Markus Gärtner oh, can you send a mail to europetesters@googlemail.com?

5:30:43 PM Markus Gärtner we might then add it to bug repository

5:31:17 PM Markus Gärtner so, tony should be back in a few, michael, anna, ajay, maik, anne-marie, vijay, you're with me?

5:31:27 PM Michael Bolton Pretty much.

5:31:46 PM Ajay Balamurugadas yes [5:31:51 PM] Daniele C.: They must still be caught up in the WoaS effect :)

5:32:16 PM Markus Gärtner ok, let's start the discussion

5:32:21 PM annabaik Ok, well we can still start

5:32:30 PM Markus Gärtner I would like to run it in the same way as we ran the introduction

5:32:51 PM Markus Gärtner so everyone who explained their experiences, calls out finally who's going to go next

5:32:56 PM annabaik BTW - if you're waiting to start, then you can prep what you want to say and paste it in.

5:32:58 PM Markus Gärtner is everyone fine with this approach?

5:33:12 PM Jeroen Rosink Ok to me

5:33:13 PM Michael Bolton @Markus... You mean the way you /intended/ to run the introduction. :)

5:33:16 PM Michael Bolton Fine with m.

5:33:18 PM Michael Bolton me [5:33:22 PM] Daniele C.: ok

5:33:41 PM Markus Gärtner well, michael, when the plan and the territory don't agree, always trust the territory :)

5:33:50 PM Michael Bolton Heh.

5:34:03 PM Markus Gärtner so, who would like to go first?

5:34:17 PM Markus Gärtner Alright, let me start

5:34:46 PM Markus Gärtner basically, I didn't get to test much, since I was preparing the session report, finding a picture for the report, etc. in parallel to the discussion

5:35:06 PM Markus Gärtner I managed to dive into the documentation, get familiar with the product and tested on two browsers some editing in parallel [5:35:20 PM] Daniele C.: parallel editing? *ykes*

5:35:23 PM Markus Gärtner the two bugs I thought I had found were no bugs in the end, which depressed me :)

5:35:41 PM Ajay Balamurugadas [10:05:18 PM] Daniele C.: parallel editing? *ykes*

<< :)

5:35:41 PM Markus Gärtner yeah, add a page on firefox, save it, try to navigate to it on opera [5:35:43 PM] Daniele C.: WoaS doesn't support parallel editing or multiple tabs [5:36:00 PM] Daniele C.: I hope you didn't experience ghost pages because of that :)

5:36:06 PM Markus Gärtner that worked finally, after I found out that I should hit refresh before trying to do so :) [5:36:25 PM] Daniele C.: some browsers (firefox) do automatically reload the page when you save it somewhere else

5:36:27 PM Markus Gärtner everything looked fine to me [5:36:39 PM] Daniele C.: perhaps opera doesn't do that

5:36:49 PM Markus Gärtner so, on the traps, obviously time management is a trap :)

5:37:14 PM Markus Gärtner I should have prepared more before hand or leave myself from testing at all :)

5:37:31 PM Markus Gärtner but having a developer from the product under test with us gave a great deal of relaxation

5:37:53 PM Markus Gärtner questions? :)

5:38:01 PM annabaik It was really good to have you on board for this session Daniele - thank you for attending! [5:38:18 PM] Daniele C.: mmh..anna your critical conscience was ob-
staculated by my presence? [5:38:32 PM] Daniele C.: it has been very interesting for me! thanks for this chance! [5:39:03 PM] Daniele C.: markus: i really love critics so I hope you retained from doing them because of me - I shall leave now if that's the case :) [5:39:13 PM] Daniele C.: *did not retain

5:39:15 PM Markus Gärtner ok, I pass on to the next, that would be Maik

5:39:57 PM Markus Gärtner everything's fine with me :)

5:39:58 PM annabaik ah, I think Maik is offline, just a mo

5:40:06 PM Markus Gärtner hmmm, ok

5:40:12 PM annabaik Ok, just thought not everyone can see online status to pick the next person for debrief: currently I can see Ajay, Anne-Marie, Daniele, Jeroen, Tony Bruce, Michael, and Markus Maik and Vijay appear to be offline at the moment.

5:40:13 PM Markus Gärtner then maybe jeroen, as I saw him tping

5:40:36 PM Markus Gärtner i don't see jeroen, anne-marie and vijay here

5:41:22 PM annabaik I'm going from the europetesters list, as everyone on the chat should have europetesters as a contact. [5:41:45 PM] Daniele C.: anna: perhaps now I shall leave since you are having your private meeting?

5:41:50 PM Jeroen Rosink Here my first impression: I tried to manage this time a windows and a linux test approach. Only the application seems not too much intuitive to me. Therefore I stick touring through the application.

I didn't expect that the page itself was the application under test. I tested it as well on the PC as on a memory stick. I learned also something about the application on that stick which seems to synchronize when properly installed.

Installation was very easy, I didn't noticed I installed anything J I tried to stick to the assignment using SFDPOT. It was hard to keep to these thoughts when you don't spend time in preparation to know the application from documents. [5:41:52 PM] Daniele C.: do you need my presence?

5:41:56 PM Michael Bolton This is not a private meeting.

5:42:04 PM annabaik Daniele - if you'd like to stay, you're welcome [5:42:20 PM] Daniele C.: anna: ok, thanks - I'll stay of course

5:42:20 PM Michael Bolton Daniele, I think that things will come up in this conversation that would be helpful for you to hear/see. [5:42:27 PM] Daniele C.: indeed!

5:42:29 PM Anne-Marie Charrett is it ok if I go next?

5:42:30 PM Ajay Balamurugadas It would be helpful if you pass your comments. @Daniele

5:43:06 PM annabaik It's not private at all - we'll be posting the transcript later, and as Michael says, might be very useful for you to hear feedback and be able to comment

5:43:21 PM Jeroen Rosink Daniele, If you reading the findings in the bug tool, please don't be offended by my tone of voice. :)

5:44:17 PM Markus Gärtner Anne-Marie: sure, if Jeroen also says so :)

5:44:41 PM Anne-Marie Charrett ok

5:44:44 PM Anne-Marie Charrett I first created a wiki on Windows Vista using firefox on a usb device.

I then moved the usb device onto a MAC. It did not port well to Safari. It showed code instead of Wiki.

I then moved onto Windows 7 IE8 and FF. Here the screens looked ok on both (perhaps minor formatting on IE8) However I ran into problems as I had both browsers pointing to the same file. My beef with this was the error message was not very helpful .

Interesting exercise though.

I have to go, as I have family, does anyone have any questions? [5:44:52 PM] Daniele C.: @Jeroen when reading bug reports, I focus on scientific description of the problem, I am not really emotive about software development/testing

5:45:26 PM Jeroen Rosink @Daniele: good to hear :) [5:45:35 PM] Daniele C.: Anne-Marie: if that bug is documented I will be glad to repeat the same tests and fix it [5:45:48 PM] Daniele C.: Anne-Marie: I mean, if it is already on your issue tracker

5:46:21 PM Anne-Marie Charrett Yes, I will update the bug repository later, but its my sisters birthday and I'm already cutting into the official time. Very Sorry [5:46:33 PM] Daniele C.: Jeroen: yes don't worry :) the more precise and acute, the better bug reports [5:46:49 PM] Daniele C.: Anne-Marie: perfect then. really thanks - have a nice weekend!

5:47:09 PM annabaik thanks for joining us Anne-Marie, happy birthday to your sister!

5:47:21 PM Markus Gärtner oh, happy birthday to your sister :)

5:47:25 PM Anne-Marie Charrett cheers guys sorry to miss the discussion.

5:47:52 PM Markus Gärtner you may read it up afterwards :)

5:48:00 PM tonybruceuk @AM Happy b'day to your sister, let them eat cake!

5:49:09 PM tonybruceuk Right, remember my p/w, logged issues.

5:49:21 PM annabaik Ok, so who would like to go next? Anyone else with time constraints?

5:49:50 PM Markus Gärtner tony, michael, ajay, anna and vijay are left for their experiences

5:50:08 PM Michael Bolton Name one.

5:50:40 PM Markus Gärtner tony, go ahead

5:50:42 PM Ajay Balamurugadas I'm going if no one's coming :) couldn't have confused more. I meant: I'm going (I'll share my experience now) if no one's coming (if no one's sharing now)

5:50:42 PM annabaik Leave me out of that list, decided I'd better focus on the session

5:50:49 PM Ajay Balamurugadas ok Tony :)

5:51:24 PM tonybruceuk OK cool

5:51:45 PM annabaik On 06/03/2010, at 16:50, Ajay Balamurugadas wrote: > I'm going if no one's coming :) couldn't have confused more argh

5:51:48 PM tonybruceuk I found that using the browser back button took me to the Home page rather than a page back, which was annoying.

5:52:39 PM tonybruceuk I noticed that all the message titles read 'JavaScript Application' rather than the app name.

5:53:03 PM tonybruceuk I don't know if anybody else had this but the Special New Page button didn't always work, I'd get the title prompt then nothign.

5:53:06 PM tonybruceuk *nothing [5:53:32 PM] Daniele C.: when you got nothing perhaps there was a javascript error, did you note the text you had provided to the prompt?

5:53:51 PM tonybruceuk I found that on adding a URL link the cursor would appear in the middle of the sentence so on pressing enter the url and link text would be cut in half.

5:54:02 PM tonybruceuk I didn't but it happened a few times, I should be able to replicate it.

5:54:16 PM Jeroen Rosink here another thought: Lesson learned here is that it is harder to work with a new approach like SFDPOT and the application is also new. It is also fun as somehow you manage your way around and get impression about the application. Another lessons is to be careful and keep in mind that 1 hour checking/testing/playing is not enough to sell that impression. The border of objective and subjective is very thin here.

5:54:42 PM tonybruceuk Forgot to mention that I was on Firefox 3.5.8, I turned off Javascript and on opening the HTML page received the message: If you are seeing this text, your browser is not javascript-enabled (or maybe it is loading really slow) Loading Wikion a Stick... However it's confusing as the cursor is set to the sand timer thing. [5:55:09 PM] Daniele C.: tony: those 2 bugs are well known but set as "wont fix" because of application environment constraints

5:55:39 PM tonybruceuk On erasing all pages I received a security warning which is not mentioned in the doco although it might be environmental [5:55:50 PM] Daniele C.: tony: the hourglass cursor bug can be fixed, glad you found this

5:55:51 PM Jeroen Rosink @tony, I had the same thing under IE, I was confused as I had enabled that. missed the security warning in my browser :)

5:56:14 PM tonybruceuk There seems to be a lot of documentation, some out of date, some relevant however it's all over the place.

5:56:42 PM tonybruceuk Documentation bug: Getting Started with Wiki on a Stick, By David Bolton: In the section on creating a new Wiki page it reads 'click the word Advanced on the left hand menu, it's under the word Special and near the bottom'. There is no Special

link and no Advanced link. [5:57:09 PM] Daniele C.: tony: the browser security popup will appear each time it saves to disk, this needs to be better documented

5:57:22 PM tonybruceuk On erasing all pages of the Wiki you received a security warning and if you click Deny to the message you receive a message that the save has failed but still receive a blank Main page. Although on closing it reverts back to previous contents. [5:57:35 PM] Daniele C.: tony: that (external) tutorial is about an older version, so perhaps we shall remove the link or ask D.Bolton to make a new one

5:58:39 PM tonybruceuk I didn't go through the whole D.Bolton tutorial but as it's referred to on the Main Page of the html it should probably be the most up to date one.

5:58:58 PM tonybruceuk Think that's it, if not it'll be in the Bugrepository

5:58:58 PM Markus Gärtner please, don't get hooked on here [5:59:04 PM] Daniele C.: tony: yes perfectly agreeing with you

5:59:15 PM Markus Gärtner so, tony, who should go next?

5:59:43 PM tonybruceuk Ummm, whoever would like to!

6:00:19 PM Jeroen Rosink Perhaps Michael can explain how working with SFD POT within this short time can be successful; I now realize that I forgot to prepare questions to ask the system. Instead it was more how my thoughts lead me. Somehow I feel I missed an essential step, first think instead of acting. Although acting is fun.

6:00:49 PM Michael Bolton Give me a minute wrt SFD POT.

6:01:18 PM Michael Bolton In fact, let me deal with this another way: what does it mean /to you/ to "work with" SFD POT?

6:01:54 PM Jeroen Rosink I'm not sure if it is appropriate to ask, we all worked a bit with the system, Do you have the feeling you forgot a question to ask to the system and which one would it be?

6:03:05 PM Michael Bolton Let me suggest something.

6:03:12 PM Michael Bolton Structure, Function, Data, Platform, Operations, and Time are elements of the product, perspectives by which we might view it. They are ways of modeling the product. From these product elements, we can model our coverage.

6:03:43 PM Michael Bolton If you say that you're going to "work with SFD POT", that doesn't mean much to me.

6:03:56 PM Michael Bolton ...and certainly not for a one-hour session.

6:04:30 PM Jeroen Rosink For me SFD POT was the first time I actually work with it deliberately as it was part of the assignment. The structure helped me within in short time to get an overview where to look. More as a reminder. I feel when using it more often I get

trained and spend more time to ask new questions instead of looking towards the system based on old experience

6:04:48 PM Michael Bolton What this way of modelling product elements does is to give us a menu of items by which we can model the coverage that we obtain.

6:04:52 PM Michael Bolton So...

6:05:46 PM Michael Bolton It's also the case that we believe that SFDPOT provides fairly broad coverage of the product. If you look at all of those things, you'll cover a lot.

6:06:10 PM Michael Bolton But if you try to look at all of those things /at the same time/, it will be hard for you to see anything.

6:07:00 PM Michael Bolton I would suggest that a much more useful approach, given a single session like this, would be to declare, "in this session, I'm going to focus on functionality."

6:07:34 PM Michael Bolton "In this session, I'm going to use a particular persona and use the product the way that person would (operations)."

6:07:59 PM Michael Bolton "In this session, I'm going to focus on how the product handles data."

6:08:18 PM Markus Gärtner so, focus is relevant, but coverage also

6:08:26 PM Markus Gärtner this seems to call out for a trade-off decision to me

6:09:02 PM Jeroen Rosink Thanks for that clarification, when talking in terms of coverage, I noticed afterwards what I already felt during testing that my coverage would be poor. I think using a heuristic approach as provided at least provide me enough information not to make a strong judgement about the application. For example: who am I to tell the application is nice or not usable when I can tell that the coverage was low.

6:09:06 PM Michael Bolton @markus Absolutely. Since we're dealing with practically infinite scope and definitely limited time, there are always trade-offs. [6:09:08 PM] Daniele C.: Woas can be truly used by many different kinds of people, with different needs. I know it has been used for official ubuntu documentation and even some people in Médecins Sans Frontières (MSF)

6:09:22 PM tonybruceuk We have done similar in past sessions, split up areas and focused on them.

6:09:53 PM annabaik Anne-Marie and Maik both had picked separate areas to focus on

6:10:00 PM Markus Gärtner ajay got to bed, but left his report before-hand: [Saturday, March 6, 2010 6:06:20 PM Ajay Balamurugadas] Approach: Joined almost half an hour late. Had half an hour to test. Downloaded the application. Reading through the chat messages and the documentation. Security Warning related to TiddlySaver popped up when I clicked on the 'woas-0.10.7.htm' Clicked on Cancel, Uninstalled JAVA from Add/Remove

programs. "Was expecting a potential problem" L Read a bit of documentation, started editing, clicked on Save button. Javascript Error popped up. Did not like the error message – as I felt, it could have been better. Logged the bug and concentrated on discussion

6:10:40 PM Michael Bolton Who's on the platform, at the moment?

6:11:41 PM annabaik On the platform as in the P of SFD POT?

6:11:48 PM annabaik Or on the skype session?

6:11:56 PM Markus Gärtner vijay and michael did not report thus far, I would propose that michael goes next

6:12:02 PM Michael Bolton Very well.

6:12:03 PM Markus Gärtner is vijay still with us?

6:12:21 PM annabaik No, he seems to be offline

6:12:34 PM annabaik with us still are: Daniele, Jeroen, Tony Bruce, Michael, and Markus

6:12:35 PM Michael Bolton This is my first WT session, amazing as that may seem.

6:12:46 PM Michael Bolton I'd like to talk about some process issues first.

6:12:52 PM Michael Bolton One of the biggest obstacles to excellent testing is wasted time.

6:12:59 PM Michael Bolton For the facilitators: you could save about 18 minutes off the beginning of the session by sending everyone this message /before/ the session:

6:13:06 PM Michael Bolton "The format of the session is a text chat. There isn't voice chat (although you're welcome to do that via a back channel if you wish). Before the session, prepare a brief introduction. Include your name, where you are, what you do, and your Web site address. When asked for introductions, paste that into the chat window."

6:13:28 PM annabaik thanks Michael, we'll use that :)

6:13:43 PM Michael Bolton In addition, there should be one facilitator. If you have two facilitators, you'll need three—one to co-ordinate the other two.

6:13:54 PM Michael Bolton Have the mission prepared in a text file, and then paste that file into the window.

6:14:04 PM Michael Bolton Similarly, at the end of the session, please ask people to prepare their experience reports for pasting, to the greatest degree possible. (like I'm doing now)

6:14:20 PM Michael Bolton The *biggest* obstacle to excellent testing is wasted time.

6:14:24 PM Markus Gärtner that's great input, I appreciate it

6:14:37 PM Michael Bolton Now, Daniele... still here? [6:14:41 PM] Daniele C.: sure

6:14:45 PM Michael Bolton Good.

6:14:49 PM Markus Gärtner let me rephrase that: the *biggest* obstacle to excellent testing is time spent not testing [6:14:49 PM] Daniele C.: I also think you are right Michael

6:14:54 PM Michael Bolton There are several ways to get high value out of a session like this one; indeed, out of any testing session. One is to create a more usable product; the other is, when usability isn't immediately available, to provide really good supporting information.

6:15:11 PM Michael Bolton +1 to Markus' reframe.

6:15:27 PM Michael Bolton Note that there were no installation instructions. That cost several people a minute or two, at least, especially if they chose to be diligent about investigating and reporting problems.

6:15:44 PM Michael Bolton I tried to avoid my own usual, personal trap: exploring the product to find bugs instead of exploring the product to build my model of what it is and how it should work. I was a little more successful than usual, except there was a kind of overriding bug: the product seemed focused on people who knew how to use it, or others like it, already.

6:15:52 PM Michael Bolton Here's the thing: usability and testability are closely linked. A product that is more usable tends to be easier to test. A product that has usability problems will tend to be harder to test. When a product is harder to test, you get fewer bugs and reduced coverage in the time invested.

6:17:27 PM Michael Bolton I found a few issues (and they're logged in the repository), but the biggest issue was not being able to figure out what was going on with the product. The reason testers gripe about documentation is that really excellent documentation allows them to hit the ground running. [6:17:28 PM] Daniele C.: I have one stupid question: was anybody "sent out" as a sort of prospector to check if the product was good for EWT? I mean: perhaps it was not mature enough for EWT (that depends on your constraints of course), although I consider all your input as pure gold

6:17:53 PM Markus Gärtner I think you found bugs very quickly, which was interesting

6:17:57 PM Michael Bolton We learn that stuff as we go.

6:18:22 PM Michael Bolton That is, a session like this is a great opportunity to find out where we might want to focus later sessions of testing.

6:18:26 PM Markus Gärtner in fact we have learned other products beforehand

6:18:42 PM Markus Gärtner learning the product while testing is a major focus in weekend testing

6:18:51 PM Michael Bolton Part of the mission of testing is to figure out how to improve the testing of the product in question! [6:19:03 PM] Daniele C.: ok - that was satisfactory - thanks :)

6:19:05 PM Jeroen Rosink I like the lesson not to explore finding bugs, start with the model first. Modelling the application would be a better approach. That with respect what I tending to learn here would make it a better session for me.

6:19:21 PM Markus Gärtner (just noticed we got merely 10 minutes left)

6:19:56 PM Jassi Hi Everyone I am so sorry my ntwork played truant :(

6:20:11 PM Michael Bolton @Jeroen... focusing on building the model as taking priority over finding bugs is a lesson I learned from Jon Bach. It's like agony at first. :)

6:21:49 PM tonybruceuk Hi Jassi, at least you made the last bit! :)

6:22:09 PM Markus Gärtner that is great input from michael, I think

6:23:17 PM Michael Bolton One of the reasons that people really like scripted approaches, I think, is that they help to disguise testability and usability problems by delaying test execution for a good long time.

6:23:41 PM annabaik On 06/03/2010, at 17:20, Michael Bolton wrote: > @Jeroen... focusing on building the model as taking priority over finding bugs is a lesson I learned from Jon Bach. It's like agony at first. :) Especially when building the model may not be seen as important by your PM/test manager

6:24:22 PM Markus Gärtner well, the agilistas would call out that test automation makes code "testable" by definition

6:24:31 PM Michael Bolton Scripted approaches slow down the feedback loop, and give time for tester to learn about problems in the product, /which they then learn to ignore while they're testing/. In other words, working out the problems with creating test scripts inures you to design problems.

6:24:33 PM Markus Gärtner but it doesn't make the product usable, by definition

6:24:53 PM Jeroen Rosink @Michael, I never placed modelling it in this context. Now I remember you thought me the same at eurostar 2008. I'm still using the ball example to my colleagues that nothing seems what it is and telling them that questioning is an important approach, pre-thinking about the approach in terms of a model with respect of the heuristics can help finding answers. And more questions.

6:25:06 PM Markus Gärtner usually I turn it the other way round: explore the product in order to get to know which tests to automate

6:25:22 PM Michael Bolton That was a little cruel, on my part. :)

6:25:57 PM Michael Bolton Now... what the Agilistas mean (and I do agree with them, seriously) is that /low level functionality of the product/ is more testable with that level of automation.

- 6:26:51 PM Michael Bolton** This leads me to my principle observation of the product, and it's important for Daniele (and a really tough problem to solve): your user is not you.
- 6:27:16 PM Michael Bolton** When I create something, it's perfectly, patently obvious to me how it works.
- 6:27:24 PM Michael Bolton** It's not obvious to anyone else.
- 6:27:31 PM Michael Bolton** necessarily.
- 6:27:37 PM Markus Gärtner** it might not! :) [6:27:44 PM] Daniele C.: @Michael perfectly agreeing [6:27:54 PM] Daniele C.: @Michael I also said something like that in the beginning
- 6:28:27 PM Michael Bolton** I'm glad you're aware of that, Daniele. The thing is, programmers (and a great many testers, too) like the aspect of control over the product.
- 6:28:47 PM Michael Bolton** Over what they're doing, over their tools, and so forth.
- 6:29:11 PM Michael Bolton** What I would LOVE to see is a Wiki editor that doesn't show me codes /unless I ask to see them/. [6:29:32 PM] Daniele C.: I have given a look to all the bugs and I can't see invalid ones (at first glance), so I think you did a great job today [6:30:01 PM] Daniele C.: Michael: that's also one of our feature requests, and a WYSIWYG editor will be available as plugin in near future
- 6:30:08 PM Michael Bolton** Cool!
- 6:30:11 PM Michael Bolton** Bring it! :) [6:30:41 PM] Daniele C.: Michael: but to be correct with the philosophy behind WoaS: we don't aim at eliminating the wiki syntax direct typing, it's something that has pros and cons
- 6:30:49 PM tonybruceuk** Perhaps we can revisit a few versions down the line? [6:30:54 PM] Daniele C.: we just want to offer different ways of doing the same thing [6:31:29 PM] Daniele C.: tony: if you were going to do that, I'd suggest 0.04 (André Wagner's version, not mine), and then a couple of 0.9.x
- 6:31:40 PM Michael Bolton** @Daniele I understand the pros and cons. People who don't deal with markup don't see the pros of markup; it just confuses them. [6:31:48 PM] Daniele C.: the 0.10.x is basically the same you tried. except 0.10.6 which has a different default left menu
- 6:32:01 PM Jeroen Rosink** @Daniele, plugin for WYSIWYG, I like it. How about synchronising with other systems/versions. As it is portable, I would like to take it and walk away with it and when coming home I would to synchronize items. [6:32:11 PM] Daniele C.: Michael: yes that's it
- 6:32:34 PM Markus Gärtner** since it's already 17.30 GMT, I really hate to start wrapping up the session as the discussion seems to be great currently [6:32:49 PM] Daniele C.: Jeroen: by "synchronizing" you mean something like smart document merging?

- 6:32:57 PM annabaik** Daniele - we could come back to WoaS at some later session - perhaps when you release the WYSIWYG editor?
- 6:33:03 PM annabaik** WOULD you like that? [6:33:09 PM] Daniele C.: anna: sure
- 6:33:21 PM tonybruceuk** There a reason we have to wrap up? I'm sure if people need to leave they will. [6:33:25 PM] Daniele C.: anna: development is going good these weeks
- 6:33:28 PM Markus Gärtner** would session participants also get back on it? :) [6:33:38 PM] Daniele C.: Markus: ahah good question! :)
- 6:33:44 PM annabaik** Ok, shall we wrap up the official session, and people are welcome to continue discussing here :)
- 6:33:45 PM Jeroen Rosink** perhaps I missed it, is there some information how this application evolved over time and within which timeframe? Im always curious where items were added and what the relation would be. [6:34:01 PM] Daniele C.: anyway I don't think that the WYSIWYG editor feature was preventing the product from being tested
- 6:34:04 PM Markus Gärtner** I'm not that fast on the session report today
- 6:34:04 PM Michael Bolton** @Markus... some would, some wouldn't. I don't see a problem either way.
- 6:34:17 PM Markus Gärtner** michael writes too much that I can't cope up with :)
- 6:34:28 PM annabaik** @Markus - but you have a cold too
- 6:34:57 PM Markus Gärtner** now, we killed the discussion, completely
- 6:35:11 PM Michael Bolton** I'm listening.
- 6:35:41 PM annabaik** Ok - just to put in the usual wrap up here: Thank you for attending today's session everyone. I hope it was good fun, and good learning. We'll put up a session report from today on <http://weekendtesting.com/> as soon as possible - keep an eye on there for the report :).
- Oh - and if you blog about the session, don't forget to link the weekend testing site :) There are also discussion forums on the site if you want to discuss further. We'll post notices on the site of future EWT sessions, and we'll also drop out an email and tweet (twitter account europetesters and gmail account europetesters@gmail.com)
- 6:35:45 PM Markus Gärtner** ok, we got great feedback, I hope Daniele got great value out of the session today
- 6:36:18 PM Jeroen Rosink** For me this session was a success/fun. I learned another application, and another approach of thinking. I hope I remember the lessons about modelling the next time. This would give me more value in terms of defining an approach and also defining the value I can have within a short time frame. I hope to attend more sessions as it will shape my way of thinking. Thanks all! [6:36:36 PM] Daniele C.: @Markus: sure, I am reviewing priorities thanks to your input

- 6:37:17 PM annabaik** Michael - thank you for your input earlier on the session, the EWT sessions are very short, so if we can reduce time lost, it'll give us more testing
- 6:37:28 PM Michael Bolton** Daniele... I think you've got a swell little application here. I hope that it goes well for you. I'd like to be able to use something like this for constructing knowledgebases and such.
- 6:38:04 PM Michael Bolton** I've seen a few things like it (TiddlyWiki, for instance). I'm /certain/ that the most usable package will get the most traction in this space. [6:38:21 PM] Daniele C.: @Michael: I am fighting against the "feature fever" and still trying to make it more customizable
- 6:38:50 PM Michael Bolton** I like that pages can be named with spaces in them, which was a limitation of the original wikis. [6:38:54 PM] Daniele C.: @Michael: I will keep developing WoaS as far as it can be identified as a separate product from TiddlyWiki (otherwise it would be wasted time :))
- 6:39:00 PM Michael Bolton** Right.
- 6:39:02 PM Michael Bolton** :) [6:39:36 PM] Daniele C.: Michael: that means less complexity, more speed, and easier to use. I think a lot can be done on the last
- 6:39:51 PM Michael Bolton** Right: customizable != usable.
- 6:40:09 PM Michael Bolton** Speed I didn't find to be an issue. Do other people complain about that? [6:40:19 PM] Daniele C.: no
- 6:40:28 PM Markus Gärtner** well, customization and usability are at odds of each other [6:40:29 PM] Daniele C.: but I wouldn't like it to become bloated
- 6:40:30 PM Michael Bolton** (I didn't create a huge Wiki.) [6:40:44 PM] Daniele C.: luckily modern javascript engines can handle it very well
- 6:40:48 PM Markus Gärtner** on one hand I may want to customize everything, but this will distract unexperienced users
- 6:41:33 PM annabaik** Markus - if the customizability is not in-your-face, then it's possible to avoid distraction to an extent
- 6:41:38 PM Markus Gärtner** of course, in case I make meaningful defaults, I can avoid that trap
- 6:41:57 PM annabaik** ah, we were thinking on the same lines
- 6:42:51 PM Michael Bolton** Systems thinking can help here. Change one thing about a system, and if it is to remain "the same system", other things must/will bend to adapt to the change. [6:43:03 PM] Daniele C.: some good documentation will sort out the features like in an onion, so that everybody can get as much as he wants

6:43:17 PM Michael Bolton Yes; nicely put.

6:43:25 PM Michael Bolton Here's a suggestion for that, by the way.

6:43:38 PM Jeroen Rosink @Daniele, I would start using this immediately if there is a way to import my "files" in the wiki. I have a library on my HD and is only structured by folders. I there was an import tool and was able to reorganize it afterwards it would help me with something I'm postponing now for years. J [6:43:55 PM] Daniele C.: right now I don't remember if I have done some mistake in the past regarding the system thinking approach you suggested

6:43:56 PM Michael Bolton MUCH documentation in the world focuses on functions, what the product can do, often at a very low level.

6:44:31 PM tonybruceuk I don't use Wiki's a lot are there any with a feature of just being able to import say Word docs? [6:44:31 PM] Daniele C.: but anyway as soon as the plugins feature is ready, all new features will be external plugins (e.g. other systems)

6:44:43 PM Michael Bolton That kind of documentation is important for programmers, developers, customizers—experienced people who want to use the product to the fullest.

6:44:54 PM Michael Bolton Most users however, want to use the product to the leastest. :) [6:45:05 PM] Daniele C.: @Michael: that's truly true :)

6:45:07 PM Michael Bolton That is, they want to accomplish a task.

6:45:14 PM Jeroen Rosink @adding documentation is good, only make it also readable. not only from a technical point of view, also structure it from a functional point of view

6:46:09 PM Michael Bolton I have written several user manuals in my life, and the aspect about them that always got the rave reviews was that I would start on the basis of the user wanting to solve some specific problem. [6:46:13 PM] Daniele C.: tony: I don't think so..word docs are not straight-forward to import [6:46:36 PM] Daniele C.: Michael: yes because you saved time to whole sets of people!

6:46:41 PM Michael Bolton Yes. [6:46:53 PM] Daniele C.: Michael: that's why tutorials "rock", and GNU documentation sucks :)

6:47:22 PM Michael Bolton David Platt put it really well: "Your customer doesn't want to use your software; you customer wants /to have used/ your software. People don't want to drive somewhere; they want to BE somewhere."

6:47:24 PM Jeroen Rosink for my it would be more the refernece to import and the name of the file and maintaing certain structure, it was not about importing the content.

6:48:16 PM Michael Bolton Some of us DO want to drive somewhere, of course, sometimes. (My brother-in-law has a Saab convertible that is a ton of fun... in the summer.) [6:48:21 PM] Daniele C.: Jeroen: this is a job for a WoAS plugin :)

- 6:49:00 PM Michael Bolton** [12:46:55] Daniele C.: Michael: that's why tutorials "rock", and GNU documentation sucks
- «< Yes... and I think the latter is one of the primary reasons that Open Source hasn't taken over the world. [6:49:23 PM] Daniele C.: Michael: I will try to exploit the project resources (2-3 people right now) to improve documentation as you suggested [6:49:51 PM] Daniele C.: Michael: ahah..I still find commands I never (properly) used nowadays!
- 6:50:27 PM Michael Bolton** That's great... mind you... usability first, documentation second. Documentation is only important when the product isn't telling you /by itself/ how to get something done. (There's a technical term for that, by the way: "affordance".) [6:50:42 PM] Daniele C.: "affordance"..geee (taking note) [6:51:01 PM] Daniele C.: I think I'll work more on UI for next releases, and in parallel to some online wiki for the project
- 6:51:30 PM Michael Bolton** <http://en.wikipedia.org/wiki/Affordance> [6:51:34 PM] Daniele C.: if the online wiki was supposed to support WoaS syntax, that would be a constraint over development/setup
- 6:51:59 PM Jeroen Rosink** @Daniele, also add the "options" in the menu, just found out accidentally :) [6:52:23 PM] Daniele C.: Jeroen: isn't that page visible from Features:: page? [6:52:43 PM] Daniele C.: I think I made a big mistake in over-simplifying the menu for this 0.10.7 release...
- 6:54:41 PM Jeroen Rosink** @Daniele, yes it is, Had I know about this item I would approach the system otherwise. for me features are something which it can do in addition to the normal functions. the options as shown here are more to control the system. just a perception in language and definition [6:54:45 PM] Daniele C.: anyway, the self-documenting pages need a major review [6:55:02 PM] Daniele C.: Jeroen: yes you're right
- 6:55:34 PM Michael Bolton** Another thing that wasn't clear to me: how do you create a hierarchical list on the left-side menu? [6:55:53 PM] Daniele C.: Michael: by using nested lists: [6:56:00 PM] Daniele C.: * item1 [6:56:04 PM] Daniele C.: ** sub-item [6:56:20 PM] Daniele C.: and so on
- 6:56:24 PM Michael Bolton** Ah. [6:56:36 PM] Daniele C.: (I am no more able to enter multi-line posts here on Skype..mmh..)
- 6:57:00 PM Michael Bolton** Can you do that retroactively?
- 6:57:09 PM Michael Bolton** You can't enter multi-line posts?
- 6:57:26 PM Michael Bolton** (The first question referred to your product; the second to Skype.) [6:57:57 PM] Daniele C.: Skype: I thought the key was Ctrl+Enter, but it doesn't work anymore
- 6:58:13 PM Michael Bolton** thioph iowoejir Try Shift-Enter. [6:58:37 PM] Daniele C.: WoaS: some language barrier is preventing me from completely understanding retroactively in this context..can you rephrase please?

6:58:39 PM Michael Bolton askjfs;l
Control-Enter works for me too.
Sice?

6:58:48 PM Michael Bolton Okay...

6:58:51 PM Michael Bolton Sorry about that. [6:59:13 PM] Daniele C.: Michael: ah, that's it. Here on Linux only Shift+Enter works, but some time ago I used Ctrl+Enter and was used to that key combination

6:59:23 PM Michael Bolton A better way of putting it: I don't know how to edit the left menu, or to change it after I've added something to it. [6:59:49 PM] Daniele C.: Michael: perhaps the [Edit] link on its bottom is not clear enough?

6:59:59 PM Michael Bolton DOH!

7:00:24 PM Michael Bolton Apparently not. :P

7:00:25 PM Markus Gärtner doesn" [7:00:27 PM] Daniele C.: eheh

7:00:32 PM Markus Gärtner wee? [7:00:33 PM] Daniele C.: I'll increase the font size

7:00:38 PM Markus Gärtner klfjsdaf

7:00:39 PM Markus Gärtner

7:00:42 PM Markus Gärtner

7:00:48 PM Markus Gärtner I can type empty messages?

7:00:56 PM Markus Gärtner maybe we should pick skype for the next session? :) [7:01:09 PM] Daniele C.: yes seems so, unless gremlins are at work :)

7:01:20 PM Markus Gärtner we actually tested skype as a side-effect

7:01:32 PM Markus Gärtner when someone switched system time, his chat got completely mixed-up

7:01:34 PM Michael Bolton Another possibility would be to put "Edit" in parens after "Main Menu."

7:01:42 PM Markus Gärtner I think thomas ponnett was this [7:01:46 PM] Daniele C.: eheh..i just hope I won't crash-test my car later this day [7:02:07 PM] Daniele C.: Michael: I see a small wikipedia flavour in that sentence... :)

7:02:43 PM Michael Bolton But there's a huge amount of space between the bottom of the menu and that edit link (which is, of course, SCREAMINGLY obvious to me now that I've seen it). [7:03:04 PM] Daniele C.: Michael: that's why I'll accept your suggestion and definitively add another edit link [7:03:18 PM] Daniele C.: iirc there was such link in the beginning, and then was removed to leave only one at the bottom [7:03:36 PM] Daniele C.: (bad idea (tm))

7:04:29 PM Jeroen Rosink sorry, just played a bit further. could not help to mention what funny interaction you get if you copy the source code of the web page in the edit control below the navigation pane. :) [7:04:35 PM] Daniele C.: perhaps I should add an edit icon instead

7:04:57 PM Michael Bolton Now that I look at it... what's your screen resolution.

7:04:59 PM Michael Bolton ? [7:05:02 PM] Daniele C.: Jeroen: that's because of the "parse marker" [7:05:15 PM] Daniele C.: Michael: low: 1024x768

7:05:42 PM Michael Bolton On my system, at 1024x768, the [edit] tag is below the bottom of the window.

7:05:42 PM Jeroen Rosink still it is fun, you get the menu twice, of course normal users would not behave like me [7:06:07 PM] Daniele C.: Jeroen: it's the hacker trick...I know about that bug but didn't fix it yet [7:06:41 PM] Daniele C.: mostly because it's very hard to happen at random

7:08:04 PM Michael Bolton Out of sight, out of mind. :) [7:08:35 PM] Daniele C.: yep

7:09:19 PM Michael Bolton I'm going to appear very clever and I'm /not/ going to tell you that until a few moments ago, I was running at 1680x1050, in which you CAN see the edit link. [7:09:41 PM] Daniele C.: eheheh [7:09:44 PM] Daniele C.: nice shot, sir [7:09:56 PM] Daniele C.: but it's not visible because looks like all the other links [7:10:11 PM] Daniele C.: it doesn't seem like I received any file by the way [7:11:02 PM] Daniele C.: it's because of my Skype/router settings...but I can imagine what was there

7:11:07 PM Michael Bolton That may be a Skype UI thing. You have to accept.

7:11:23 PM Michael Bolton It's not obvious that you have to accept it.

7:11:34 PM Michael Bolton Over on the right, there.

7:11:40 PM Michael Bolton Anyway... [7:12:41 PM] Daniele C.: perhaps I am not receiving it because you aren't on my list and because the receive port on the router is closed

7:13:16 PM Michael Bolton Try <http://www.developsense.com/wikiOnAStick2.png> [7:13:38 PM] Daniele C.: yes thanks [7:13:44 PM] Daniele C.: that's truly a bug

7:14:11 PM Michael Bolton Yes... which helps to mask the fact that I'm truly blind. :)

7:14:25 PM Michael Bolton It's a wonderful example of selective attention, though.

7:15:13 PM Michael Bolton Anyhow... must run. Thank you for participating... it makes the event much, much richer. People love to provide feedback /and to have it acknowledged/. [7:15:29 PM] Daniele C.: many thanks to you all for being here!

7:15:36 PM Markus Gärtner indeed

7:15:45 PM Markus Gärtner many thanks especially daniele and michael

7:15:52 PM Markus Gärtner was a very great session [7:15:53 PM] Daniele C.: yes I have probably never worked with people of your expertise :)

7:16:22 PM Markus Gärtner jeroen is caught up since he's still testing and submitting bugs :) [7:16:25 PM] Daniele C.: at my work place testers are not very concerned about topics which we discussed today

7:16:27 PM Jeroen Rosink I have to go too, thanks all for this session, it was great and fun. It was indeed also of huge value having you around Daniele

7:16:51 PM Michael Bolton You're welcome to point those testers to my stuff – <http://www.developsense.com>, and the blog.

7:17:05 PM Michael Bolton And of course, to Weekend Testers.

7:17:08 PM tonybruceuk I've been lurking but I'm off too, g'night all, enjoy the rest of the weekend. [7:17:09 PM] Daniele C.: Jeroen: yes but I still think you have been too much fair with Woas :) many thanks!

7:17:19 PM Michael Bolton All the best!

7:17:20 PM Michael Bolton Cheers! [7:17:26 PM] Daniele C.: Michael: I will [7:17:29 PM] Daniele C.: Cheers!

7:17:49 PM annabaik Thanks for attending all :)

7:17:57 PM Markus Gärtner The session report is already up: <http://bit.ly/cHZKrW>

7:18:18 PM annabaik I just never get over how quick you are with those report Markus

7:18:38 PM Jassi Thanks @Anna@Markus for adding me Thanks @Tony I could not reply as i got disconnected again :) [7:20:32 PM] Daniele C.: ok now I'll also disconnect to go talk with other Woas people on the IRC channel at <irc://irc.freenode.net/woas> (via web at <http://www.iragan.com/woas IRC/>) many thanks to Anna, Markus, Michael, Tony, Jeroen, Ajay and all the others which have participated!

7:21:17 PM annabaik Thank you for attending Daniele, it's been really good to have that instant feedback on issues raised :)

7:21:45 PM annabaik and I do really like the app :) [7:21:59 PM] Daniele C.: Now I really feel like having big clues about what to improve first in Wiki on a Stick; having more points of view was really fundamental [7:22:28 PM] Daniele C.: Anna: glad to hear that, I hope next versions will be more usable :)

7:22:52 PM annabaik We can try them again and see :) [7:23:24 PM] Daniele C.: if there is somebody wanting to make more testing he/she can reach us at the IRC channel or at the other project facilities, we are looking for help these days! [7:23:31 PM] Daniele C.: thanks all, have a nice weekend!