

Saturday, February 6, 2010

4:30:30 PM European Weekend Testers Hello all

4:30:40 PM Markus Gärtner hi

4:30:45 PM Markus Gärtner looks great

4:31:05 PM Markus Deibel good afternoon everybody

4:31:15 PM phil kirkham hi

4:31:29 PM European Weekend Testers I don't think everyone is online yet - shall we kick off with introductions?

4:31:09 PM Ajay Balamurugadas Hello Testers

4:31:20 PM Ajay Balamurugadas Thanks EWT for adding me.

4:32:51 PM Markus Deibel Hehe, let me copy my intro from EWT02

4:33:32 PM Markus Deibel Ahh, no good I can't modify the citation and don't want all the mistakes to stay in

4:34:18 PM Markus Gärtner let me start :)

4:34:48 PM Markus Gärtner I'm Markus Gärtner, Software Tester since 4 years, leading a group of four people at a telecommunications related company in Germany

4:36:14 PM annabaik I'm Anna Baik, I've been a software tester for 5 years now. I work for another telco in Wiltshire, in the UK.

4:37:02 PM phil kirkham Phil Kirkham - developer for 20 years then turned to testing. Test Consultant and community manager of the STC

4:37:15 PM Ajay Balamurugadas I'm Ajay Balamurugadas, co-founder of Weekend Testing. Passionate to learn to test any software.

4:37:21 PM Markus Deibel Markus Deibel. I started out as tester in my first job, stayed there for three months and was then put into the development team.

It stuck with me that before starting the job I didn't have any knowledge about testing so I tried to learn all I could. This led to the EuroSTAR 08 visit.

So far I've participated in 2 WT and 1 EWT sessions.

4:37:42 PM Markus Deibel CnP works with an editor in between ;)

4:37:51 PM Markus Gärtner doubled cnp

4:39:11 PM Markus Gärtner alright, seems like we got some volunteers who didn't make it

4:39:23 PM Markus Gärtner today we got multiple products in our mission

4:39:41 PM Markus Gärtner so, here's the mission:

4:39:47 PM Markus Gärtner You are contracted by three stakeholders to evaluate URL shortening services. The stakeholders are - a heavy twitter user tweeting a lot of internet references over the day - a university student wanting to share stuff from his homework/courses over the internet with his fellow students - an online magazine publisher for referencing further readings on the internet

The pre-selection already has taking place and the most promising products are - <http://tinyurl.com> - <http://bit.ly> - <http://3.ly> - <http://is.gd> - <http://tr.im> - <http://stnx.at>

Evaluate the products for their applicability for the given users and report any problems the mentioned stakeholders may run into.

4:41:05 PM Markus Deibel Is there any ranking of the importance of the stakeholders?

4:41:38 PM European Weekend Testers Welcome Jassi :)

4:41:39 PM phil kirkham as in who is paying the most money for our mission findings ? :)

4:41:57 PM Markus Deibel @phil, yes something like this

4:42:01 PM Jassi Thank u and sorry for been late

4:42:06 PM Markus Gärtner interesting question, no, there is no ranking

4:42:24 PM Markus Gärtner our product management wants to treat each participant equally

4:42:38 PM Markus Deibel OK

4:43:10 PM Markus Gärtner hi jassi

4:43:20 PM Jassi hi Markus

4:43:31 PM Markus Gärtner let me re-post the mission statement for you

4:43:36 PM Jassi yes plz

4:43:41 PM Markus Gärtner You are contracted by three stakeholders to evaluate URL shortening services. The stakeholders are - a heavy twitter user tweeting a lot of internet references over the day - a university student wanting to share stuff from his homework/courses over the internet with his fellow students - an online magazine publisher for referencing further readings on the internet

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Evaluate the products for their applicability for the given users and report any problems the mentioned stakeholders may run into.

4:44:01 PM Ajay Balamurugadas how much time do I have?

4:44:17 PM Jassi wow hmmm

4:44:52 PM Markus Gärtner time for the reports will be up until 16:30 GM, so rought 45 minutes

4:45:05 PM Markus Gärtner please report using bugrepository.com

4:45:16 PM Markus Gärtner they have a EWT04 section opened there

4:45:20 PM Jassi ok

4:45:26 PM Ajay Balamurugadas ok

4:45:58 PM Markus Gärtner last weekend we decided to split up the work among the participants :)

4:46:18 PM European Weekend Testers It's up to you if you choose to do so, and how you prefer to split

4:46:20 PM Ajay Balamurugadas [9:13:40 PM] Markus Gärtner: heavy twitter user tweeting «< what do you actually mean by heavy?

4:46:37 PM Ajay Balamurugadas using all of 140 characters? using tweetdeck?

4:46:37 PM Markus Gärtner on average 250 tweets per day

4:46:42 PM Ajay Balamurugadas using web

4:46:48 PM Ajay Balamurugadas or mobile?

4:46:53 PM Markus Gärtner all of them

4:47:11 PM Markus Gärtner tweetdeck at home, mobile while commuting, web at work (due to firewall)

4:47:37 PM Ajay Balamurugadas might be irrelevant, but I want to know

4:47:46 PM Ajay Balamurugadas can I presume: No re-tweets

4:48:11 PM Jassi I am a bit confused about reporting

4:48:16 PM Markus Gärtner well, re-tweets could matter

4:48:22 PM Ajay Balamurugadas Thanks

4:48:29 PM Jassi I've logged in

4:48:39 PM Jassi bt how do I proceed

4:48:54 PM Jassi in bugrepository.com

4:49:02 PM Markus Gärtner select EWT04 from the project drop-down

4:49:22 PM Jassi oh ok

4:49:26 PM Markus Gärtner let me log in to lookup further :)

4:49:27 PM Jassi got it

4:49:28 PM Markus Deibel what's special about re-tweets? i don't use twitter so this is new

4:49:46 PM Jassi hey I can see 2 difft Markus's here :)

4:50:05 PM Markus Gärtner When you're logged in in bug repository, you should have a "Report ISsue" link on the bottom

4:50:19 PM Jassi let me check 1 min

4:51:15 PM Jassi yes there is and if I click it open it to Enter Report Details

4:53:29 PM Markus Gärtner there you report all the details

4:53:43 PM Markus Gärtner or do I need to explain more? :)

4:53:49 PM Markus Gärtner hi vivek

4:53:51 PM Jassi no thanks :)

4:54:07 PM vivek joglekar Hi All

4:54:15 PM Jassi I m off to my mission

4:54:18 PM Jassi hi

4:54:22 PM Jassi Hi Vivek

4:54:24 PM Markus Gärtner here is the mission, vivek

4:54:26 PM Markus Gärtner You are contracted by three stakeholders to evaluate URL shortening services. The stakeholders are - a heavy twitter user tweeting a lot of internet references over the day - a university student wanting to share stuff from his homework/courses over the internet with his fellow students - an online magazine publisher for referencing further readings on the internet

The pre-selection already has taking place and the most promising products are - <http://tinyurl.com> - <http://bit.ly> - <http://3.ly> - <http://is.gd> - <http://tr.im> - <http://stnx.at>

Evaluate the products for their applicability for the given users and report any problems the mentioned stakeholders may run into.

4:54:41 PM Markus Gärtner we got roughly 35 minutes left

4:55:14 PM Markus Gärtner threats and bugs as other findings should be reported on bugrepository, EWT04 project

4:57:41 PM Markus Gärtner there may be differing needs for the given stakeholders

4:58:07 PM Markus Gärtner in germany there is a software magazine, which has references to their article material with some unique name in it

4:58:15 PM Markus Gärtner so, watch out for traps

5:02:33 PM phil kirkham there's always traps - mabybe next week the trap will be that there is no trap....

5:03:06 PM Markus Gärtner you mean we should trap you by not trapping you?

5:03:09 PM annabaik what traps can you see phil?

5:03:57 PM annabaik Is everyone happy with the mission?

5:04:11 PM phil kirkham if I could see the trap it wouldnt be a trap. Now back to my mission and stop being distracted by traps and moving pencils

5:04:33 PM annabaik if you're feeling stuck, just put a message here

5:04:35 PM Markus Deibel are any of the stakeholders dependent on a certain platform?

5:04:38 PM annabaik and we'll try to help

5:05:10 PM phil kirkham mission is good - a reminder that testing is not just about finding defects, it's providing info to stakeholders and different stakeholders might want different information

5:05:12 PM annabaik @phil - I don't get any moving pencils on Skype for Mac!

5:05:37 PM Markus Gärtner Markus: Assume a computer with internet connection is available to all of them

5:06:11 PM Markus Gärtner linux skpye puts the moving pencil in a single line and combines them

5:06:21 PM Markus Gärtner I figured the difference last time on windows

5:06:35 PM Markus Deibel so mac, win, linux etc is not important?

5:06:35 PM annabaik one day I will have to try Skype on Windows

5:07:08 PM Markus Gärtner Markus: no

5:07:11 PM Ajay Balamurugadas question: Are the stakeholders restricted to a particular location?

5:07:18 PM Ajay Balamurugadas [9:37:09 PM] Ajay Balamurugadas: question: Are the stakeholders restricted to a particular location?

««

5:07:21 PM Ajay Balamurugadas [9:37:09 PM] Ajay Balamurugadas: question: Are the stakeholders restricted to a particular location?

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5:07:29 PM phil kirkham @anna I'll send you some screenshots, if you print them out and flick through them quickly then you'll get the idea

5:07:44 PM Ajay Balamurugadas [9:37:09 PM] Ajay Balamurugadas: question: Are the stakeholders restricted to a particular location?

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5:07:45 PM Ajay Balamurugadas [9:37:09 PM] Ajay Balamurugadas: question: Are the stakeholders restricted to a particular location?

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5:07:57 PM annabaik @phil That would be interesting :)

5:08:13 PM Markus Gärtner oh, there is one thing that does not look that neat on linux skype: copy & pastes from windows users :)

5:08:29 PM Ajay Balamurugadas I'll presume

5:08:30 PM Markus Gärtner location, like what, ajay?

5:08:35 PM Ajay Balamurugadas as I'm not getting answer

5:08:50 PM annabaik Do you mean like using from different machines?

5:09:00 PM Ajay Balamurugadas countries

5:09:03 PM Ajay Balamurugadas cities

5:09:07 PM Ajay Balamurugadas universities

5:09:09 PM Ajay Balamurugadas specific?

5:09:28 PM Markus Gärtner I don't know if I get your question

5:09:30 PM annabaik Do you think this would make a difference to usage?

5:10:39 PM Markus Gärtner my connection is still working, isn't it?

5:10:45 PM Ajay Balamurugadas are all the users in a particular location say London

5:10:55 PM Ajay Balamurugadas or its across the world

5:10:55 PM Markus Gärtner no, ajay

5:11:04 PM Ajay Balamurugadas ok Thanks

5:11:09 PM Markus Gärtner for the magazine the information should be available from anywhere, for example

5:11:26 PM Markus Gärtner the heavy twitter user may also want to spread his links worldwide

5:11:50 PM Markus Gärtner and the student group may want to have their results for exercises protected against other student groups

5:14:56 PM Markus Gärtner we got roughly 15 minutes left

5:15:06 PM Markus Gärtner and I see a single report already

5:15:21 PM Markus Gärtner hi tony

5:15:22 PM European Weekend Testers Hi Tony

5:15:32 PM tonybruceuk Afternoon All, apologies, I couldn't make it, I wanted to drop in and say Hi.

5:15:35 PM phil kirkham @tony 15 minutes left - better get a move on mate !!

5:15:48 PM Markus Gärtner that is RAPID software testing :P

5:16:12 PM Markus Deibel hehe

5:19:56 PM tonybruceuk Hmm, I think I'll use the last 15minutes to organise a resource meeting and a severity meeting, we can compare the previous project metrics to the current metrics and use that to organise a severity risk in production prediction meeting to predict the amount of upcoming sev1s in production.

5:20:17 PM Markus Gärtner can you show me your test plan, tony?

5:20:55 PM annabaik Tony - sounds great, do you think you could whip together 16 spreadsheets and a powerpoint summary ?

5:21:25 PM phil kirkham @tony No no no, first you have to arrange a seating plan and the office layout and where to go for lunch.

5:21:55 PM annabaik when time is short, have a meeting!

5:23:18 PM tonybruceuk I have written a test plan but I'm currently transferring it to powerpoint, it won't be a bullet point summary though, I don't believe in those. I believe it's far better to copy the entire document into powerpoint and just read straight off the presentation.

5:23:34 PM Markus Gärtner never tried that one

5:23:45 PM tonybruceuk @anna, I like that, should send that to Dilbert or cartoon tester or something.

5:24:20 PM annabaik @tony Oh yes, I'd love to see what cartoon he'd make out of it :)

5:25:39 PM phil kirkham report submitted - do I get a gold star ?

5:26:00 PM European Weekend Testers (*)

5:26:09 PM phil kirkham :)

5:26:26 PM European Weekend Testers Oh, btw - this is Anna on the europetesters Skype. I should have said that at the start

5:29:22 PM Markus Gärtner last minute's running

5:29:56 PM Markus Gärtner phil and markus submitted a bunch of stuff, jassi put up many bugs

5:30:04 PM Markus Gärtner seems that just ajay is missing

5:30:10 PM Markus Gärtner vivek seems to be offline

5:30:40 PM Markus Gärtner ping

5:30:51 PM Jassi who?

5:30:57 PM Markus Deibel I'm done

5:31:00 PM Ajay Balamurugadas last few secs

5:31:11 PM Markus Gärtner ajay hit the trap :)

5:31:52 PM Markus Deibel I have one more issue, but I need this confirmed before putting it in the repository

5:32:44 PM Ajay Balamurugadas 116 is the issue #

5:32:52 PM Ajay Balamurugadas I'm done

5:33:34 PM European Weekend Testers Ok, before we debrief

5:33:59 PM European Weekend Testers Shall we take a chance for Jassi and Tony to do their introductions?

5:34:19 PM Markus Deibel go ahead

5:34:26 PM Jassi I m just adding an issue

5:34:32 PM Jassi 2 mins

5:35:21 PM Jassi ok done

5:35:42 PM tonybruceuk Afternoon, my name is Tony Bruce, I've been a tester for a few years working in and on things like a Installation Grp, desktop apps and now websites

5:36:46 PM tonybruceuk Oh and on weekends I forget to check the time and my time management is awful.

5:37:09 PM Jassi Hi My name is Jaswinder Kaur Nagi, working with Datamatics for around 2.5 + yrs.

5:37:42 PM Jassi At present I am on an Insurance project client BUPA-UK and have also done some web testing :)

5:38:09 PM European Weekend Testers Thanks Tony and Jassi

5:38:28 PM European Weekend Testers I think we have lost Vivek during the session - seems to be offline now?

5:39:23 PM European Weekend Testers Ok, so before we go into the debrief session, one more thing I want to check - would you all be happy with the chat session log being posted online?

5:39:35 PM Markus Deibel OK for me

5:39:36 PM Ajay Balamurugadas yes please

5:39:42 PM phil kirkham sure

5:39:45 PM Jassi yes I am fine with it

5:40:10 PM European Weekend Testers Good :)

5:40:42 PM Markus Gärtner alright, let's give the debrief a start

5:40:48 PM Markus Gärtner any volunteers?

5:41:01 PM phil kirkham me ? as I have to leave fairly early :(

5:41:07 PM Jassi Can I ask a silly ques?

5:41:37 PM Jassi what do u mean by debrief session here

5:42:19 PM European Weekend Testers Just to discuss the session, any traps you may have found

5:42:25 PM European Weekend Testers Learning from the session

5:42:39 PM Jassi oh ok :) thanks

5:42:46 PM Ajay Balamurugadas can we start?

5:42:48 PM Ajay Balamurugadas :)

5:42:51 PM European Weekend Testers not a silly question at all :)

5:43:03 PM European Weekend Testers Ok, Phil - do you want to kick off?

5:43:08 PM Jassi thanks (blush)

5:44:15 PM Markus Gärtner i think phil needs to finish the STC magazine

5:44:18 PM phil kirkham Sure. Mission was interesting - at first I didnt know where to start, so went to all the services and realised that their offerings had different things that would appeal to the different stakeholders. So it was more of a usability testing session than bug finding for me

5:44:59 PM phil kirkham and of course the different users would have differnet ideas of what would be usable. Shows how hard testing can be having to take all this into account

5:45:45 PM Markus Gärtner ok, so how did you get over your impediment?

5:46:47 PM Ajay Balamurugadas #113 is your report - Right? @Phil

5:46:50 PM phil kirkham once I saw the services that kicked off ideas - for example I saw that one service offered link tracking (how many hits a link had) which would be useful for the magazine stakeholder. WHich got me thinking about the 'wish list' for each stakeholder

5:47:11 PM Ajay Balamurugadas [10:16:48 PM] phil kirkham: WHich got me thinking about the 'wish list' for each stakeholder

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5:47:15 PM phil kirkham @ajay yeh, 113 is me

5:47:19 PM Markus Gärtner so, by interacting with the product, you got over it?

5:47:37 PM Markus Gärtner (I think James Bach mentions something similar in his buccaneer-scholar book)

5:48:00 PM phil kirkham yes, that always happens with me - I get some ideas from reading specs, once I interact then they start flooding

5:49:21 PM Markus Gärtner i got the same experiences at work there

5:49:31 PM Markus Deibel It's a bit like the soap operas once you've got a few you can develop on from them

5:49:55 PM Markus Gärtner so, what else might you want to add, phil?

5:51:25 PM phil kirkham a stakeholder might not only be concerned with the quality of the product - they might also want to know the health of the company. The magazine company would not want the URL shortener to go out of business before the mag was published

5:51:47 PM European Weekend Testers oh good point

5:52:21 PM Markus Deibel Same might be valid for the student if she wants to use the links in a thesis

5:52:26 PM phil kirkham probably one of the many 'what if' scenarios we could come up with

5:53:02 PM Ajay Balamurugadas anyone thought of 301 redirects and the shelf life of the shortened URL?

5:53:37 PM Markus Deibel Yes, but not all services are precise on the lifetime

5:53:41 PM phil kirkham @ajay I did look at some of the 'terms and conditions' for this

5:53:58 PM phil kirkham The heavy twitter user probably wouldnt care ?

5:54:33 PM Markus Gärtner usually, no

5:54:59 PM Markus Gärtner ok, overall, what did you experiences tell you about software testing and your approach to testing?

5:55:08 PM Ajay Balamurugadas @dailytestingtip

5:55:12 PM Ajay Balamurugadas might

5:55:13 PM Ajay Balamurugadas :)

5:55:21 PM Ajay Balamurugadas @dailynews

5:55:35 PM Ajay Balamurugadas where the need to archive is reqd

5:56:31 PM phil kirkham it told me that I need to know the stakeholders and what they want from the s/w so I can direct my testing efforts appropriately

5:57:16 PM Ajay Balamurugadas nice

5:57:22 PM European Weekend Testers Did you discover any traps during the session?

5:58:15 PM phil kirkham not that I noticed - time as usual was too short. Looking back I'll probably see them - and when I read others reports and debriefs. Next ?

5:58:59 PM European Weekend Testers Anything else to add, or shall we have the next person?

5:59:15 PM phil kirkham next

5:59:19 PM phil kirkham :)

5:59:31 PM Markus Gärtner time's up for phil :)

5:59:45 PM phil kirkham (apart from thanks for organising it !!)

6:00:04 PM Ajay Balamurugadas [10:29:43 PM] phil kirkham: (apart from thanks for organising it !!)

<< Yes. :)

6:00:09 PM Markus Gärtner you're welcome

6:00:30 PM European Weekend Testers :) Thanks Phil

6:00:56 PM Markus Gärtner so, who would to say something next?

6:01:01 PM Markus Gärtner markus? ajay? jassi? tony?

6:01:17 PM Jassi can I

6:01:24 PM Jassi I don't have much though

6:01:42 PM Markus Deibel let's have jassi's and tony's short reports ;)

6:01:49 PM European Weekend Testers Ok, Jassi - go ahead

6:01:56 PM Jassi Thank u

6:02:00 PM Jassi ok

6:02:07 PM Jassi The mission was surely interesting ,I was of course very apprehensive,I felt lost among all of you experienced people and was quite nervous and since I had already delayed.I felt it will be better if I start by testing than spending time thinking without any valid thoughts I mean I was sort of blank :).I have along way to go nad learn alot The only testing I have done in office so far is writing & excecuting the test cases , it is only at weekend testing I can do smthg diffit and learn

6:02:47 PM Jassi One request I would like to know the solution of this mission though :)

6:02:52 PM Ajay Balamurugadas Excuses... :!

6:02:57 PM Jassi
what

6:03:03 PM Ajay Balamurugadas don't help

6:03:08 PM Jassi :) no I am being honest

6:04:02 PM phil kirkham @jassi There is 'no solution' - most testing answers are 'it depends'

6:04:35 PM annabaik @Jassi - you know, I also look at all the participants here and think "I'm not worthy! These people are all so accomplished!" :) Then I think "great, what good company to learn a lot in"

6:04:41 PM Ajay Balamurugadas right. Just like there is NO 'Best Practice', there is no ONE Right solution

6:04:53 PM Jassi :) I smell a trap by Ajay now :)

6:04:55 PM Markus Deibel every report you find in burepository is a solution. You can judge if they are good or bad solutions but that's it.

6:05:44 PM Jassi I agree @annabaik @Markus @phil and @Ajay

6:06:54 PM Jassi I am done and Thanks a lot to reiterate @annabaik Then I think "great, what good company to learn a lot in"

6:07:54 PM phil kirkham @anna Presume you've read the 'be the worst' article by Dawn Canaan ?

6:08:21 PM annabaik @phil - yes, it makes a good point

6:08:31 PM annabaik @Jassi - thanks!

6:08:41 PM Ajay Balamurugadas any link/pdf/soft copy?

6:08:45 PM Ajay Balamurugadas of the article

6:08:51 PM Markus Gärtner i feel honored to be such a good company

6:09:03 PM Markus Gärtner Agile Records

6:09:17 PM phil kirkham @ajay it's in here - <http://www.agilerecord.com/> - free subscription

6:09:56 PM Ajay Balamurugadas Thanks

6:09:59 PM Markus Gärtner be the worst is a concept also stated in Apprenticeship Patterns from Rooney and Oshineye

6:10:03 PM Markus Gärtner (go on) :)

6:10:27 PM Markus Gärtner so, who's next?

6:10:32 PM Ajay Balamurugadas Should I share my views/learning/approach

6:10:59 PM Ajay Balamurugadas pencils dancing,,,

6:11:04 PM Markus Deibel go on, Ajay. What I have is just some additions to your notes

6:11:16 PM Ajay Balamurugadas Thanks @Markus

6:11:16 PM Markus Gärtner ah, cross-inspections

6:11:37 PM phil kirkham Sadly it really is time for me - thanks to all and look forward to reading the transcript of the rest of the debrief

6:11:39 PM Ajay Balamurugadas #116

6:11:50 PM Ajay Balamurugadas is my report #

6:11:56 PM Ajay Balamurugadas Bye and thanks Phil

6:11:58 PM tonybruceuk See you Phil, take care, enjoy the weekend.

6:12:04 PM Markus Deibel bye phil

6:12:04 PM annabaik bye Phil, thanks for attending :) I look forward to seeing the magazine!

6:12:09 PM Jassi Thanks @phil byee see u next weekend

6:12:18 PM Markus Gärtner thanks phil

6:12:23 PM Markus Gärtner bye, see u next weekend

6:13:09 PM Ajay Balamurugadas I wanted to clear any traps, misunderstanding

6:13:33 PM Ajay Balamurugadas concentrated on others' questions too.

6:13:47 PM Ajay Balamurugadas Sometimes listening to others helps. :)

6:14:46 PM Ajay Balamurugadas then remembered that I had read an article with comparison of most of the URL shorteners

6:15:05 PM Ajay Balamurugadas and sweet memories with URL shorteners.

6:15:31 PM Ajay Balamurugadas The second session of Weekend Testing had URL Shorteners. Aug 8th 2009.

6:15:47 PM Ajay Balamurugadas back to point.

6:16:08 PM Ajay Balamurugadas then googled for issues in each of the URL shorteners

6:16:26 PM Ajay Balamurugadas can I add a song and still go un noticed?

6:16:57 PM Ajay Balamurugadas then tried to add them in a doc based on the URL shortener

6:17:32 PM Ajay Balamurugadas ok I'll wait for response

6:17:33 PM Ajay Balamurugadas :)

6:17:45 PM annabaik Adding a song?

6:17:59 PM annabaik I wasn't sure what you meant by that Ajay - could you explain?

6:18:21 PM Ajay Balamurugadas I was wondering if anyone was reading what I was typing

6:18:48 PM Ajay Balamurugadas so aske dif I could add lyrics of song in between

6:18:52 PM annabaik ah, now I see! Yes, just waiting eagerly for your next line to pop up :)

6:19:03 PM Markus Deibel I am, but have no comments so far :)

6:19:12 PM annabaik Good use of Google again

6:19:15 PM Ajay Balamurugadas maybe I'm used to hmmm

6:19:19 PM Ajay Balamurugadas ok

6:19:24 PM Ajay Balamurugadas and stuff like that

6:19:24 PM Ajay Balamurugadas :)

6:19:33 PM Markus Gärtner so, did familiarity with the product help?

6:19:40 PM Ajay Balamurugadas yes

6:19:44 PM Ajay Balamurugadas I use it daily

6:19:50 PM Markus Gärtner in which sense did it help?

6:20:10 PM Ajay Balamurugadas Where and how the shorteners would help

6:20:15 PM Ajay Balamurugadas and what issues

6:20:17 PM Ajay Balamurugadas they might have

6:20:36 PM annabaik ok

6:20:42 PM Ajay Balamurugadas like bit.ly/ generated urls expire after a period of time

6:20:48 PM Ajay Balamurugadas tinyurl doesn't

6:20:59 PM Ajay Balamurugadas not sure of the duration though

6:21:20 PM Ajay Balamurugadas was tough managing dinner and Wt session

6:21:26 PM annabaik But for different stakeholders, expiry could be a big pain

6:21:32 PM Ajay Balamurugadas yes

6:21:47 PM annabaik So did you interact with the products during the session?

6:21:48 PM Ajay Balamurugadas was confident that could prepare a report in ten minutes

6:22:01 PM Ajay Balamurugadas so googled for more relevant info for most of the time

6:22:15 PM Ajay Balamurugadas I tested them

6:22:17 PM Ajay Balamurugadas too

6:22:26 PM Ajay Balamurugadas and one of the shorteners failed

6:22:33 PM Ajay Balamurugadas details in report

6:22:38 PM Ajay Balamurugadas Lessons:

6:22:44 PM Ajay Balamurugadas 1. Need to dedicate time

6:22:53 PM Ajay Balamurugadas for testing and reporting

6:23:11 PM annabaik that's an important one, easy to forget under pressure

6:23:22 PM Markus Deibel The shortener may have failed due to unacceptable input. I'll explain a possible cause in a sec

6:23:38 PM Ajay Balamurugadas 2. Practice more time based testing

6:23:43 PM Ajay Balamurugadas that's it

6:23:52 PM Ajay Balamurugadas I'm happy with my efforts though

6:23:57 PM annabaik :)

6:24:09 PM annabaik Ok, so anything else to add after lessons?

6:24:25 PM annabaik Or shall we move on to the next participant

6:24:34 PM Ajay Balamurugadas need to think more like a stakeholder

6:24:50 PM Ajay Balamurugadas like how Phil told abt wishlist

6:24:58 PM Ajay Balamurugadas of stakeholder

6:25:02 PM Ajay Balamurugadas liked the point

6:25:04 PM Ajay Balamurugadas .

6:25:13 PM Ajay Balamurugadas Thanks for the time n opportunity

6:25:18 PM annabaik :)

6:25:44 PM annabaik Yes, making a wishlist for the stakeholders is a good idea

6:25:48 PM Markus Deibel One question Ajay

6:25:52 PM Ajay Balamurugadas yes

6:26:31 PM Markus Deibel Is there any reason why you listed the services in the opposite order than what was in the mission.

6:26:40 PM Markus Deibel It just struck me resding the report the second time

6:26:49 PM Ajay Balamurugadas :)

6:26:59 PM Ajay Balamurugadas I try to break patterns to get attention

6:27:05 PM Markus Deibel :D

6:27:09 PM annabaik :)

6:27:12 PM Markus Gärtner ok

6:27:13 PM Markus Deibel works

6:27:22 PM Jassi :)

6:27:23 PM Markus Gärtner (put the most buggy product in the list in the middle next time)

6:27:50 PM Ajay Balamurugadas :) Thanks

6:28:02 PM Ajay Balamurugadas [10:57:11 PM] Markus Deibel: works

««

6:28:30 PM annabaik added

6:28:30 PM Markus Gärtner ok, I think ajay did not want to add anything

6:28:47 PM annabaik Oops, wrong keyboard - apologies

6:28:52 PM Ajay Balamurugadas I'm done

6:29:01 PM Markus Gärtner so, markus is left

6:29:04 PM annabaik Added Amit, just to listen in on the end of session

6:29:16 PM Markus Deibel OK, so I'll pick up the red lantern of the last one

6:29:19 PM Markus Gärtner amit kulkarni, are you related to shrini?

6:29:32 PM Markus Deibel I'll start with

18:22:26 Ajay Balamurugadas and one of the shorteners failed

««

6:30:06 PM Markus Deibel I had the same problem and needed to retrace my last few steps because I thought my blog URL is surely not blacklisted

6:30:31 PM Markus Deibel The problem was that I pasted an already shortened URL and not the one of my blog

6:31:02 PM Markus Deibel Before this I had read that some of the shorteners do not allow this. I checked my clipboard, e voila.

6:31:30 PM Amit Kulkarni @Markus - I'm not related to Shrini its just we have same last name.

6:31:45 PM annabaik ah, so again, having prior knowledge was helpful for ideas?

6:32:04 PM Ajay Balamurugadas one sec

6:32:08 PM Markus Deibel I guess so

6:32:14 PM Ajay Balamurugadas [11:00:30 PM] Markus Deibel: The problem was that I pasted an already shortened URL and not the one of my blog

««

6:32:33 PM Ajay Balamurugadas ex: I shorten google.com and get bit.ly/123

6:32:49 PM Ajay Balamurugadas and I paste google.com in is.gd

6:32:58 PM Ajay Balamurugadas but still get the error

6:33:11 PM Markus Deibel OK

6:33:25 PM Markus Deibel It was only `_one_solution` ;)

6:33:36 PM Ajay Balamurugadas so there seems to be something wrong with is.gd/

6:34:18 PM Markus Deibel Hmm, if they really block google, to avoid google.com being DDoSed by short URLs...

6:34:33 PM Markus Deibel OK, back to my report

6:34:33 PM Ajay Balamurugadas google was an example

6:34:44 PM Ajay Balamurugadas we will take this offline @Markus

6:34:49 PM Markus Deibel OK

6:35:20 PM Markus Deibel I started out opening all the sites, trying to check the available tools for each

6:35:31 PM Ajay Balamurugadas report #?

6:35:58 PM Markus Deibel 112

6:36:13 PM Ajay Balamurugadas thanks

6:37:32 PM Markus Deibel I found a "tools" page on bit.ly and subsequently looked for similar things on the other pages. I didn't find descriptions on all pages though. In the end Ajay has basically the same things in his report as what I noted down on paper (not all is in bugrepository)

6:38:21 PM Markus Deibel Two of the shorteners didn't work for me and I think it's because I have cookies disabled by default. I still need to check this.

6:41:15 PM Markus Deibel I may have actually lost that out of sight, so it might not helped to have more time

6:41:21 PM annabaik @Ajay - yes, that's a critical part of our testing

6:39:19 PM Markus Deibel I must admit that I did not complete the mission in it's full extent since I did write an evaluation of the services as Ajay did.

6:39:20 PM Ajay Balamurugadas ok

6:39:22 PM annabaik Ok, so you took notes on paper, and then transferred to report?

6:39:38 PM Markus Deibel Exactly, Anna.

6:39:51 PM annabaik So maybe needed a little more time to finish report?

6:40:04 PM Jassi Oh one question was I supposed to send a separate report also apart from reporting issues in bugrepository.com.

6:40:21 PM annabaik @Jassi - no, your issues in bugrepository are fine

6:40:28 PM Ajay Balamurugadas describing our testing to stakeholders is a skill

6:40:42 PM Ajay Balamurugadas and doing it within the allotted time requires practice

6:40:45 PM Ajay Balamurugadas :)

6:41:00 PM Jassi ok Thanks @anna

6:41:07 PM Ajay Balamurugadas I need to improve on that

6:41:40 PM Markus Deibel A checklist for the mission would have been helpful, or checking the mission from time to time

6:41:51 PM annabaik Ok, so it was more that you'd got absorbed in the investigation, and forgotten about the need to report?

6:42:15 PM Markus Deibel Yes.

6:42:19 PM Markus Deibel One more thing.

6:43:01 PM Ajay Balamurugadas [11:11:38 PM] Markus Deibel: A checklist for the mission would have been helpful, or checking the mission from time to time
«< I had saved it in notepad and minimized as the chat would be scrolling

6:43:12 PM Markus Deibel I realized that none of us asked if one of the stakeholders can be addressed directly. Either Anna or Markus G. might have been available with a stakeholder hat on for direct questions

6:43:36 PM annabaik @Markus Yes, that would have been another option :)

6:43:39 PM Markus Gärtner I was prepared for that

6:43:41 PM Ajay Balamurugadas good point @Markus D

6:44:14 PM Jassi hmmm interesting

6:44:26 PM annabaik Ok, anything else to add?

6:44:47 PM Markus Deibel No, that's it. Thanks again for the organization.

6:45:10 PM annabaik Tony - did you want to add anything?

6:45:29 PM annabaik How did your emergency meetings go? :)

6:46:38 PM tonybruceuk Went very well, we are going to use a Fujian outsourcing firm of college students with no test experience.

6:46:46 PM annabaik :)

6:46:55 PM tonybruceuk I'm wondering if anybody used the touring approach and toured as a stakeholder?

6:46:57 PM Markus Gärtner who settles the test cases?

6:47:26 PM tonybruceuk I didn't get around to testing, by the time I read through the chat and caught up it didn't seem worth it.

6:47:31 PM Markus Gärtner touring was part of our mission last week, but none of the last week's participants was here today

6:47:49 PM annabaik did anyone spot any traps during the session?

6:48:26 PM Jassi No, were there any traps? the time constraint?

6:48:41 PM Markus Gärtner time is always against us

6:48:47 PM Jassi :)

6:48:53 PM annabaik Time is always a potential trap - leaving enough to report is important

6:48:54 PM Markus Deibel I was about to say the same @Markus

6:49:20 PM Markus Gärtner so, you saw matrix as well

6:49:22 PM Markus Gärtner :)

6:49:34 PM annabaik Did we succeed in distracting anyone from mission with discussion on here? :)

6:50:01 PM tonybruceuk Did anybody set out a mental plan or did all jump straight in?

6:50:38 PM Jassi well I started by googling but then my search criteria did not seem good

6:50:59 PM Jassi so I started by opening all the sites

6:51:02 PM Ajay Balamurugadas plan:

6:51:07 PM annabaik Googling is a good idea. Could you have asked for suggestions on the chat perhaps?

6:51:11 PM Markus Gärtner (taking note): "show me your google skills in next interview"

6:51:29 PM Markus Deibel I checked the chat now and then but it didn't de-focus my work - I think.

6:51:37 PM Ajay Balamurugadas last 5 min reserved for reporting, 20 mins - ask questions, 30 min google

6:51:38 PM Ajay Balamurugadas :)

6:52:00 PM Markus Gärtner i'd call that one experience, ajay

6:52:09 PM Jassi i too checked in between bt it didn't de-focus me too :)

6:52:12 PM Markus Gärtner oh, in that order?

6:53:21 PM Jassi hmmm I did only 5 mins of googling :) no patience to read

6:53:54 PM Markus Gärtner sounds like time and pressure is a big impediment

6:54:17 PM Jassi yes it was for me, I felt the presurre

6:54:48 PM annabaik good sign that it's good practice, perhaps?

6:54:55 PM tonybruceuk Right I'm off, I shall set an alarm next week! This seemed like a good session I think I'll will try it myself tomorrow.

6:55:00 PM tonybruceuk Have a good weekend everybody.

6:55:02 PM annabaik :)

6:55:07 PM annabaik Thanks Tony

6:55:13 PM Markus Gärtner thank tony

6:55:14 PM Markus Gärtner bye

6:55:32 PM Jassi Thanks Tony bye u too have a great weekend

6:55:34 PM Markus Deibel bye tony

6:55:57 PM annabaik Ok, shall we wrap up?

6:56:08 PM annabaik I notice, speaking of time, that we have run over our finish time!

6:56:49 PM Markus Gärtner yeah

6:56:54 PM Jassi :)

6:56:59 PM Markus Gärtner we could start preparation earlier

6:57:01 PM Jassi I am feeling fresh

6:57:05 PM Jassi :)

6:57:07 PM Markus Gärtner and have some discussion in the beginning

6:57:18 PM annabaik We'll be putting up the experience report on <http://www.weekendtesting.com> soon

6:57:45 PM annabaik Please do come and comment on it, and link to any blog posts, comments you have on the session!

6:58:01 PM Markus Deibel Will do :)

6:58:15 PM Jassi :) yes

6:58:37 PM Ajay Balamurugadas Thanks and Bye

6:58:39 PM Ajay Balamurugadas :)

6:58:45 PM annabaik Many thanks for attending the session with us this week :)

6:58:57 PM Markus Deibel Thanks to all. Good evening/night

6:59:01 PM Markus Gärtner thanks to all of you

6:59:08 PM Jassi Many Thanks for this wonderful session

6:59:12 PM Markus Gärtner hope to see you again in the next week(ends)

6:59:19 PM Amit Kulkarni Thanks guys for letting me in - was just a silent listener though!

6:59:22 PM annabaik hope we'll see you all again in the coming weeks

6:59:23 PM Jassi Its night here midnight

6:59:36 PM annabaik Amit - good to see you :)

7:00:31 PM annabaik ok, looking forward to seeing blogs from everyone :)

7:00:44 PM Jassi :)

7:00:52 PM Markus Deibel bye

7:00:56 PM Markus Deibel I'm out

7:01:07 PM Jassi Bye everyone bye @MArkus

7:01:15 PM annabaik bye everyone

7:01:18 PM Markus Gärtner bye

7:01:46 PM Jassi bye and Thanks again

7:03:59 PM Jassi Thanks Anna & Markus for the lovely session , Good night/evening/Day :)

7:04:37 PM annabaik thanks :)