

Saturday, March 13, 2010

**4:27:17 PM European Weekend Testers** hello everyone, and welcome to EWT09 - The imperial strike back

**4:27:52 PM Markus Gärtner** I would like to lead you through today's session

**4:28:19 PM Markus Gärtner** let's start this session off as usual with the introductions [4:27:56 PM] anarki1984: Hi!

**4:28:14 PM Jeroen Rosink** Hello All

**4:28:32 PM Markus Gärtner** My name is Markus Gärtner, I am a software tester for Orga Systems in Paderborn, Germany. Personally committed to Agile methods, I believe in continuous improvement in software testing through skills. I am a co-founder of the European Weekend Testing chapter, blog at <http://blog.shino.de> and am a black-belt in the Miagi-Do school of software testing.

**4:29:12 PM Jeroen Rosink** I'm Jeroen Rosink, living in the Netherlands and working in the field of software testing for about 11 yrs as consultant for Squerist. I fulfilled several roles from test analyst to test consultant in different projects. This brought me experience in branches like: financial services, embedded software, energy market, semi-government and petro-industry.

Currently I'm working in a SAP related project. And next to it I'm acting as a tutor to colleagues.

My goal for participating EWT is to gain more knowledge about how you people are approaching the testing. Learn from behavior I expose towards the testing object and during the one hour session. And of course to get to know you all beside the weblogs you might have.

My weblog: is more related ideas I have and want to share, check it out on <http://testconsultant.blogspot.com>  
For each participant who don't have a weblog, why not start it! Perhaps after this session?

**4:29:29 PM Ajay Balamurugadas** Hello All,

**4:30:05 PM Vijay** Hi Everyone!

**4:30:12 PM Vijay** Vijay here from Bangalore, India. I'm working as a Software Test Engineer working in software service firm. Specialised in Grey box testing and love to play badminton.

**4:30:14 PM annabaik** Hi all

**4:30:22 PM annabaik** My name is Anna Baik. I've been a software tester for around 5 years now, and I'm co-founder of the Europe chapter of Weekend Testing, along with Markus. I blog very occasionally at the Software Testing Club : <http://www.softwaretestingclub.com/profiles/blog/list?user=1qy>

**4:31:00 PM Ajay Balamurugadas** Ajay Balamurugadas, tweets @ajay184f : Passionate to learn to test any software.

**4:31:05 PM annabaik** On 13/03/2010, at 15:29, Jeroen Rosink wrote:

> For each participant who don't have a weblog, why not start it! Perhaps after this session? Good suggestion Jeroen!

**4:31:33 PM Shruti** Hi All,

Shruti here. I'm working as a QA engineer in a software firm in bangalore.

**4:32:42 PM Gunjan Sethi** Hi I am Gunjan, from Hydeabad India Work as tester for Microsoft India dev center. Been a tester for little more than years now. Try and write my thoughts at <http://test-explorer.blogspot.com/>

**4:32:57 PM Markus Gärtner** ok, let's get the session started, here is the mission for today

**4:32:58 PM Markus Gärtner** Product: Converber Mission: You are moving from lovely Europe with measurements based on the metrics system to the US with imperial units. Test Converber v2.2.1 (<http://www.xyntec.com/converber.htm>) for usability in all the situations you may face. Report back test scenarios for usability testing until 4.30pm GMT on bug repository.

**4:33:57 PM Markus Gärtner** any questions?

**4:34:50 PM Gunjan Sethi** how do we? - Report back test scenarios for usability testing until 4.30pm GMT on bug repository.

**4:35:08 PM Gunjan Sethi** Do we have a bug repository? Access?

**4:35:15 PM Markus Gärtner** bug repository is up on <http://bugrepository.com>

**4:35:22 PM Markus Gärtner** did you create an account?

**4:35:23 PM annabaik** It's very quick to sign up

**4:35:44 PM Gunjan Sethi** I'll do it right away..thanks

**4:35:51 PM annabaik** Use EWT09 as the project name when you report your test scenarios

**4:36:10 PM Jeroen Rosink** Do you have a definition of usability we have to agree upon?

**4:36:41 PM Ajay Balamurugadas** [9:05:24 PM] Ajay Balamurugadas: Anyone ready for pairing"

««

**4:36:45 PM Markus Gärtner** well, you're moving from europe to us

**4:36:57 PM Markus Gärtner** so, it should be available when you prepare your building

**4:36:56 PM Shruti** sure.. i'm ready

**4:37:01 PM Ajay Balamurugadas** wow

**4:37:04 PM Markus Gärtner** measure square feet

**4:37:06 PM Ajay Balamurugadas** quick response

**4:37:12 PM Ajay Balamurugadas** cool, shruti...

**4:37:38 PM Markus Gärtner** get new furniture maybe from a store

**4:37:45 PM Markus Gärtner** problems you expect you would be facing by then

**4:38:28 PM Jeroen Rosink** measure square feet is more functionality :) perhaps like james bach mentioned in [www.dcs.qmul.ac.uk/norman/SE.../James](http://www.dcs.qmul.ac.uk/norman/SE.../James)

**4:39:06 PM Markus Gärtner** that sounds like a working definition for me

**4:39:13 PM annabaik** Couldn't access the link Jeroen - could you repost?

**4:39:37 PM Markus Gärtner** imagining that a user who wants to get used to a new metrics system is a reasonable user :)

**4:39:53 PM annabaik** and hey, a professor from my old university :)

**4:40:06 PM Jeroen Rosink** <http://www.dcs.qmul.ac.uk/norman/SE-pages/Supporting>

**4:40:48 PM Markus Gärtner** shruti, gunjan, vijay, you're all clear about the mission?

**4:41:03 PM Markus Gärtner** (feedback latency is why I hate chat)

**4:41:07 PM Ajay Balamurugadas** yes, me pairing with Shruti

**4:41:16 PM Shruti** yes.

**4:41:17 PM Markus Gärtner** ok, great

**4:42:19 PM Jeroen Rosink** now im getting curious, what is that about pairing? how does it work?

**4:42:51 PM Markus Gärtner** did you pair on testing at work?

**4:43:08 PM Markus Gärtner** basically, it's two testers deciding how to work together

**4:43:13 PM Markus Gärtner** this may be using a screen sharing tool

**4:43:21 PM Markus Gärtner** this may be to split up work among two testers

**4:43:39 PM Markus Gärtner** you're free to organize yourself, of course :)

**4:43:51 PM Markus Gärtner** I can give you some pointers on pair testing

**4:44:13 PM Jeroen Rosink** he thanks, never paired at work with the exception of reviewing

**4:44:59 PM Markus Gärtner** well, we used it to get two experts of two areas of our product together and help to get even better testing done

- 4:51:51 PM Ajay Balamurugadas** [9:13:25 PM] Ajay Balamurugadas: Test Converber v2.2.1 (<http://www.xyntec.com/converber.htm>) for usability in all the situations you may face.  
«< Please clarify
- 4:52:29 PM Markus Gärtner** well, the relevant information is in the first sentence
- 4:52:42 PM annabaik** What would you like to clarify further?
- 4:52:51 PM Markus Gärtner** you're getting into a different measure system, and have to deal with furniture that may fit or not, etc.
- 4:53:02 PM Ajay Balamurugadas** [9:21:49 PM] Ajay Balamurugadas: usability in all the situations you may face.  
«<
- 4:53:07 PM Markus Gärtner** other distances, new prices for housing based on square feet
- 4:53:43 PM Ajay Balamurugadas** ok, thanks,.
- 4:53:58 PM Markus Gärtner** basically, everything you can imagine that you would need converber for
- 4:54:17 PM Ajay Balamurugadas** and the two unit systems I have to deal with?
- 4:54:37 PM Markus Gärtner** well, metrics and imperial
- 4:54:48 PM Markus Gärtner** also as stated in the first statement of the mission
- 4:55:01 PM Markus Gärtner** You are moving from lovely Europe with the measurements based on the metrics system to the US with the imperial units.
- 4:55:03 PM Ajay Balamurugadas** agree,,,
- 4:55:27 PM annabaik** So, you may want to consider sources of information about where the US and Europe differ in common measuring units
- 4:56:16 PM Markus Gärtner** "what's this fuel price in euros per litre"?
- 4:56:24 PM Markus Gärtner** ok, enough hints :)
- 5:00:01 PM Markus Gärtner** roughly 30 minutes left
- 5:04:22 PM annabaik** miles to go before we sleep
- 5:04:39 PM annabaik** I wonder which kind of miles that poet was talking about?
- 5:05:45 PM annabaik** Was Robert Frost British, or American - both use miles... and Britain is also in Europe
- 5:05:54 PM Markus Gärtner** there are different miles?

**5:06:21 PM annabaik** Take a look :)

**5:06:55 PM annabaik** Depends how you are travelling, as well - is your aircraft/boat using UK, or US nautical miles

**5:07:41 PM Markus Gärtner** so, if nasa had outsourced their mars lander module to the uk, there would have been a problem, too?

**5:08:13 PM annabaik** :) Which was the measurement that caused the issue there?

**5:08:32 PM Markus Gärtner** it was a problem with french metrics, if I remember correctly

**5:08:38 PM annabaik** was it inches? Or volume? Volume is a tricky one

**5:08:55 PM Markus Gärtner** it was distance

**5:09:03 PM Markus Gärtner** distance from the ground, i think

**5:09:34 PM annabaik** France has been metric for decades before the UK reluctantly adopted metric. In the UK, many people still use inches, feet, miles, pounds, ounces, gallons for everyday measurements

**5:09:59 PM annabaik** And the UK is part of Europe

**5:12:14 PM Markus Gärtner** I can already see some reports from gunjan and jeroen

**5:13:14 PM Markus Gärtner** the rest is also busy testing?

**5:13:44 PM Markus Gärtner** I hope you're not leaving the session

**5:16:32 PM annabaik** if you're feeling stuck, shout here!

**5:17:37 PM annabaik** but if happily testing, enjoy! But don't forget we have 15 minutes to go till submitting reports to bug repository

**5:17:56 PM Markus Gärtner** ok, roughly ten more minutes to go

**5:18:26 PM Markus Gärtner** depending on bug reporting efficiency, of course

**5:19:20 PM Markus Gärtner** looks like a pretty clear mission this week

**5:25:49 PM Markus Gärtner** five minutes left

**5:26:49 PM Markus Gärtner** just in case you've already finished your testing, there is preparation task for you lurking for the discussion afterwards

**5:26:56 PM Markus Gärtner** Please prepare your experience reports to simply copy & paste it into the chat to the greatest degree possible. This helps us over the course of the discussion.

**5:27:52 PM Markus Gärtner** two more minutes

**5:28:05 PM Markus Gärtner** good time to prepare your bug reports and polish them up, maybe

**5:28:19 PM Markus Gärtner** depending on your note taking during testing of course :)

**5:30:16 PM Markus Gärtner** last week, jeroen tested until late into the night :)

**5:30:28 PM Markus Gärtner** ok, time's up

**5:30:32 PM Markus Gärtner** great

**5:30:50 PM Markus Gärtner** everyone ready to start the discussion?

**5:31:10 PM Markus Gärtner** please drop a line so that I can see you're ready

**5:31:17 PM Jeroen Rosink** markus, i actually also tested the newer version :)

**5:31:42 PM Markus Gärtner** ok, jeroen, how much do they pay you?

**5:32:20 PM Markus Gärtner** ajay, gunjan, shruti, vijay, you're there?

**5:33:06 PM Markus Gärtner** hello? my connection still up? :)

**5:33:07 PM Shruti** yes here

**5:33:11 PM Ajay Balamurugadas** Yes

**5:33:16 PM Ajay Balamurugadas** uploading....

**5:33:24 PM Jeroen Rosink** nothing perhaps when they ship it the next time some rewards :)

**5:34:11 PM Markus Gärtner** vijay is still missing in action

**5:35:07 PM Markus Gärtner** maybe, you could start already putting together your experience reports while we watch for vijay to get back

**5:35:23 PM Markus Gärtner** how long should we take? five minutes for preparations?

**5:36:14 PM Markus Gärtner** ok, drop me a signal when you're ready

**5:36:24 PM Shruti** ok

**5:37:13 PM Markus Gärtner** shruti, you got your report ready, or just acknowledged? :)

**5:37:29 PM Shruti** just acknowledged :)

**5:37:45 PM Ajay Balamurugadas** 0000248

**5:37:50 PM Markus Gärtner** ok, let me repeat from earlier: Please prepare your experience reports to simply copy & paste it into the chat to the greatest degree possible. This helps us over the course of the discussion.

**5:37:53 PM Ajay Balamurugadas** is the report Markus.

**5:38:40 PM Markus Gärtner** oh, so maybe you might want to start, then? :)

**5:38:59 PM Markus Gärtner** can you share the contents with everyone here, so we've all the same information

**5:39:03 PM Markus Gärtner** please? :)

**5:39:19 PM Ajay Balamurugadas** Yes, Shruti would give the combined report here.

**5:39:20 PM Ajay Balamurugadas** :)

**5:39:26 PM Ajay Balamurugadas** Please Shruti.

**5:39:41 PM Ajay Balamurugadas** the shortest report. :)

**5:39:52 PM Shruti** 1. Took me quite some time to figure out the different units in imperial and metric system. 2. Spent time thinking which unit is in which system which took away some more time 3. Google is a time drainer.. was trying to google for differences between the two systems and i just got carried away. 4. Got distracted by deadline n conversation.

**5:40:02 PM annabaik** Google is a great tool

**5:40:08 PM annabaik** but can be a trap also :)

**5:40:22 PM Markus Gärtner** oh, it's a trade-off you need to make :)

**5:40:39 PM Markus Gärtner** ok, so, you fall for the google trap, what got you back?

**5:40:46 PM Ajay Balamurugadas** <http://convert.french-property.co.uk/> , [http://en.wikipedia.org/wiki/Metric\\_system#Co](http://en.wikipedia.org/wiki/Metric_system#Conversion)  
[http://en.wikipedia.org/wiki/Imperial\\_units](http://en.wikipedia.org/wiki/Imperial_units) saved some time for us.

**5:41:16 PM Shruti** well.. in this case it was a trap for me.. should learn when to stop googling.

**5:41:24 PM Ajay Balamurugadas** it was a good session experience.

**5:41:31 PM Ajay Balamurugadas** we fell for the google trap

**5:41:41 PM Ajay Balamurugadas** and then into the mission trap too.

**5:41:46 PM Markus Gärtner** well, maybe you have some insight how to get out of the trap, or notice you're in a trap

**5:42:09 PM Markus Gärtner** how will I know the next time, that I'm caught up in a trap?

**5:42:16 PM Ajay Balamurugadas** finally after 20 minutes, we were out of the trap

**5:42:32 PM Ajay Balamurugadas** listing out user scenarios

**5:43:17 PM Markus Gärtner** so, interesting for me would be how you noticed that trap, or is it just an insight that came by reflection over time?

**5:43:53 PM Shruti** well we were just looking for info and processing it without making any progress in the mission

**5:43:58 PM Shruti** n time was runnig out as well

**5:44:31 PM Markus Gärtner** so, you simply noticed it by taking a look on the clock afterwards?

**5:44:39 PM annabaik** so you noticed the time was short and this prompted you to realise you had been trapped?

**5:44:57 PM Jeroen Rosink** im preparing my evaluation, just need a few minutes

**5:45:34 PM Ajay Balamurugadas** time was indeed a factor, plus our experience in evaluating our progress helped.

**5:46:39 PM Markus Gärtner** ok

**5:47:03 PM Ajay Balamurugadas** we r done,,, any questions.

**5:47:05 PM Markus Gärtner** gunjan? have you experiences to share?

**5:47:13 PM Markus Gärtner** ah, let me go on, ajay :)

**5:47:31 PM Ajay Balamurugadas** Sure Markus, Thanks.

**5:47:37 PM Ajay Balamurugadas** Thanks to Shruti too.

**5:47:42 PM Markus Gärtner** thank you for your report, shruti and ajay

**5:47:56 PM Gunjan Sethi** Since in India we still follow the UK system, I started testing around the kind of questions I had when I first visited US. Kms - miles. Gallons - litres and currency conversion. Was overwhelmed by the amount of info and the number of metrics this tool had. I wished it had defaulted to categories rather than a list of all the metrics. I just went from there only finding data I could remember I had needed. I would say the tool in quite complete but giving more info than necessary.

**5:48:48 PM Markus Gärtner** ok, sounds like you could get through it more easily based on your past experiences

**5:49:17 PM Markus Gärtner** did you notice any traps beside the overwhelming features?

**5:49:26 PM Jeroen Rosink** Mission: think how and if I would use this application when seeing it the first time. I tried to build up a model how I would see this application. For this I choose to be a first time user looking for a tool which might help me abroad. For this I tried to check:

- is the documentation was helpful and readable.
- Is the menu clear understandable and intuitive?
- Will the application fit the screen?
- Does it deal with the international settings?
- Can you be lost in this tool?
- will it give value for me?

I deliberately not wanted to check if conversions are done correctly. I accept that it would be OK, and by any doubt I might choose to do so.

During checking these questions I found some errors. And stored them in the repository. Because the settings are saved I reinstall the files. Somehow the settings are stored also elsewhere. I didn't check this out as it seems not important to me at this moment.

Lessons learned: It helps when you shape you a model. You also might take different approaches when it comes to testing. Usability is different based on the user you pretending, I could have been a tourist needing this tool on the streets or a tester to support abroad and understand the values to calculate with. Each role will have different requirements, therefore usability is not easy to capture.

Touring also helps making decisions, this time I didn't look for another tool although I should have some like this on my PC. I also have some questions left like: will it work on a mobile phone s a tourist? How could I customize it to make it easily usable for me in which conditions

**5:49:31 PM Ajay Balamurugadas** Was the tool actually required for the usability testing?

**5:50:15 PM Markus Gärtner** jeroen, let me finish with gunjan, and then we're going to get to your report, ok? :)

**5:50:21 PM Gunjan Sethi** Over precision

**5:50:37 PM Jeroen Rosink** Is fine with me, sorry for the interruption

**5:51:05 PM Gunjan Sethi** I got exponential results and precision of 10 digits after decimal when converting currencies

**5:51:14 PM annabaik** ow

**5:51:25 PM annabaik** That seems a bit much

**5:51:30 PM Markus Gärtner** so, as Michael Bolton taught me: Problem or not a problem?

**5:51:32 PM Gunjan Sethi** I would say user scenarios were not covered instead pure maths was used to create the tool

**5:52:09 PM Markus Gärtner** ok, sounds like a reasonable explanation to me

**5:52:15 PM Ajay Balamurugadas** I'm sorry, I still have the question: Was the tool really required to come up with the scenarios?

**5:52:35 PM Markus Gärtner** let me forward this question to the testers

**5:52:40 PM Markus Gärtner** what do you think?

**5:53:13 PM annabaik** Did you come up with other user scenarios after using the tool?

**5:53:46 PM annabaik** Did using the tool help you to build up a model of what you were developing scenarios for?

- 5:53:51 PM Jeroen Rosink** Gunjan, how would you define the border between functionality and usability? Is using metrics in that tool functionality or did you use the functionality to see if it is usable for you? :)
- 5:54:52 PM Ajay Balamurugadas** I felt the tool was not reqd. There was no clear indication as to which unit was in which system.
- 5:55:20 PM Gunjan Sethi** USability is the ease and confort with which I can use the tool. Functionality is right or wrong. Usability is user based.
- 5:55:35 PM Jeroen Rosink** Ajay, you made me curious how you would approach to check for usability without the tool?
- 5:56:14 PM Shruti** testing usability of the tool would require the tool.. but coming up with user scenarios would not require the tool
- 5:56:47 PM Markus Gärtner** well, ajay, to answer your question from my perspective, the mission was a "come up with test cases" mission. You /CAN/ come up with test cases without interacting with the product. But as testers we may use all the information that is available to us. Since the product was there, it held essential information. Both are of course ok to accomplish the mission.
- 5:58:20 PM Ajay Balamurugadas** we did go thru the tool, found it populated with so much of data, - not organized as in metric systems or imperial systems.
- 5:58:32 PM Ajay Balamurugadas** so, we trusted google more than the tool.
- 5:58:37 PM Jeroen Rosink** Shruti, you might be correct Would you also be able to check/test the tool within an hour and also prepare scenarios before you use the tool? Wouldn't the pitfall be to spend too much time on defining scenarios?
- 5:58:42 PM Ajay Balamurugadas** rather used google more than tool.
- 5:59:08 PM annabaik** ok, so you and Shruti used google for information, Gunjan used personal experience of issues...
- 5:59:20 PM Ajay Balamurugadas** Yes, Anna.
- 5:59:22 PM Markus Gärtner** so, an interesting question emerging would be, whether or not to use the application to generate test ideas
- 5:59:38 PM Ajay Balamurugadas** google for facts and conversions, experience for ideas. :)
- 5:59:42 PM Markus Gärtner** this sounds like a discussion of "should we explore the product for testing or not"
- 6:00:15 PM Markus Gärtner** interestingly, ajay, did you use google to build up knowledge about the business of the tool, or did you use it to generate test ideas, test cases?

**6:00:25 PM Ajay Balamurugadas** That's a broad question Markus. We definitely would benefit if we explore...

**6:00:29 PM Gunjan Sethi** When the time is short, I prefer exploring the application rather than coming up with scenarios. For me that is the easiest way to learn about a product.

**6:00:52 PM Ajay Balamurugadas** as Michael pointed in last EWT, model and then ask questions.

**6:01:03 PM Shruti @ Jeroen** - Yes u r right.. its difficult to define scarios without the tool and test it at the same time within one hr.. So.. we can maybe compromise somewhere.. explore the tool but not get prejudiced while writing our scenarios too much

**6:01:52 PM Ajay Balamurugadas @Markus**, we used google to know the different units.

**6:01:56 PM Markus Gärtner** ok, let's get through the experience reports, before digging too deep into the discussions :)

**6:02:00 PM Jeroen Rosink** Gunjan, I support your approach. You can define a model before and during using the application. As I try to do. this time it helped me to gain trust in doing the right things

**6:02:13 PM Markus Gärtner** any open questions on gunjan's experience report?

**6:02:45 PM Markus Gärtner** this does not seem to be the case, so, let's continue with jeroen

**6:03:07 PM Markus Gärtner** can you re-paste your report, maybe?

**6:03:09 PM Ajay Balamurugadas** ok.

**6:03:48 PM Jeroen Rosink** Ok here the re-paste:

**6:03:49 PM Jeroen Rosink** Mission: think how and if I would use this application when seeing it the first time. I tried to build up a model how I would see this application. For this I choose to be a first time user looking for a tool which might help me abroad. For this I tried to check:

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and understand the values to calculate with. Each role will have different requirements, therefore usability is not easy to capture.

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**6:05:04 PM Markus Gärtner** did you try a mobile with the application?

**6:06:17 PM Jeroen Rosink** I was thinking about it, only my mobile is a OS symbian and that is not supported as far as I noticed

**6:06:41 PM Ajay Balamurugadas** ok again: a question.

**6:07:01 PM Ajay Balamurugadas** Markus: Wasn't the mission about user scenarios list?

**6:07:10 PM Markus Gärtner** so, maybe to continue on the model. How did you model your knowledge about the program?

**6:07:21 PM Markus Gärtner** ajay: yes, indeed :)

**6:08:21 PM Ajay Balamurugadas** Thanks @Markus. so @Jeroen: was your mission different from 'generating user scenarios list?'

**6:08:39 PM Jeroen Rosink** Did I missed the user scenario list? usability is more then just defining a list of user interactions or am I wrong about this

**6:09:00 PM Markus Gärtner** Report back test scenarios for usability testing until 4.30pm GMT on bug repository.

**6:09:09 PM Markus Gärtner** was the last sentence of the mission statement

**6:09:46 PM Markus Gärtner** I see a blog entry arising from this discussion

**6:10:02 PM Markus Gärtner** jeroen, can you elaborate on your model building at bit?

**6:10:17 PM Markus Gärtner** would be interesting to get to know how you build your model of the application

**6:10:31 PM Jeroen Rosink** defining the model: see what type of application it was by reading the documentation online and the screen prints I noticed that there was Multilanguage support My goal was to see if it was usable for me and also for other who are not into English instead of Dutch. Based on that I check how trustfully the language setting was and how the buttons and menu was working

**6:10:33 PM Markus Gärtner** did you build the model before interacting with it? while interacting?

**6:11:35 PM Markus Gärtner** seems like while interacting, right?

**6:11:39 PM Jeroen Rosink** During interacting I refined if the questions are still valid (see the questions in summary) I tried to stick more towards the goal and not trying to find issues in every corner

**6:11:55 PM Markus Gärtner** ok, I got that right

**6:12:02 PM Ajay Balamurugadas** I see a deviation from mission.

**6:12:15 PM Markus Gärtner** ajay on the other hand build the model just based upon the knowledge he had researched

**6:12:41 PM Markus Gärtner** jeroen also did some research, but he used the available product for that research

**6:12:48 PM annabaik** So actually, I think just Shruti and Ajay supplied a list of test scenarios - am I correct?

**6:12:57 PM Markus Gärtner** you were basically both doing the same, but on a different path from my point of view

**6:13:06 PM Jeroen Rosink** afterwards I check if I met my basic goal: would I use it when Im abroad or would I store this application so i have it when I need it. I might, only on mobile phones you have also other applications which are more portable

**6:13:27 PM Ajay Balamurugadas** [10:42:47 PM] annabaik: So actually, I think just Shruti and Ajay supplied a list of test scenarios - am I correct?

<< Yes.

**6:14:18 PM Markus Gärtner** so, shruti and ajay were the only ones to fulfill the initially given mission

**6:14:50 PM Markus Gärtner** the question is, what jeroen and gunjan contributed, is it still worth to know or not?

**6:15:07 PM Ajay Balamurugadas** worth to know here :) definitely.

**6:15:20 PM annabaik** I would say the issues raised by both are definitely valuable, though not on the original mission

**6:15:40 PM Shruti** totally agree with Anna

**6:15:53 PM annabaik** However I do think it's a trap - we all try to clarify the mission in our heads when we are given a new task at work

**6:16:16 PM Markus Gärtner** "it's obvious they want that" :)

**6:16:40 PM annabaik** but can sometimes forget to check back and say - I am finding all these interesting things, but are these still valuable to you? Shall I continue on this path?

**6:17:27 PM Ajay Balamurugadas** questioning would help?

- 6:17:37 PM Markus Gärtner** was that a question, ajay? :)
- 6:17:59 PM Markus Gärtner** questioning can help you refine and validate your mission
- 6:18:12 PM Markus Gärtner** though, you should know who to question, who your client is
- 6:18:18 PM Markus Gärtner** (and if he is alive)
- 6:18:34 PM Ajay Balamurugadas** question and suggestion: any term to denote both 'Question and Suggestion'?
- 6:18:46 PM Jeroen Rosink** I don't think it is a trap, it is a decision. providing scenarios might be fun and also support traditional approaches how testing should be. Only what value did thinking about scenarios provide within this hour. Perhaps it is the trap to provide the user scenarios instead of thinking of delivering value?
- 6:19:33 PM annabaik** Sometimes further questioning comes out of exploring the product - you can ask better questions once you've built your model
- 6:19:40 PM Jeroen Rosink** The question should not be did you stick to the mission, the question should be did you add value?
- 6:19:41 PM Markus Gärtner** who could help you answering this question, jeroen?
- 6:20:41 PM Markus Gärtner** please, don't be offended by my statement about achieving the mission :)
- 6:20:53 PM annabaik** Jeroen: I think that depends on work context. It is definitely the case that you and Gunjan added value with what you discovered, but in some contexts your manager might praise you for your initiative, in others they might not.
- 6:22:01 PM Ajay Balamurugadas** Testing : Providing quality related information to stakeholders to help them take informed decisions.
- 6:22:07 PM Markus Gärtner** we got roughly ten minutes for the discussion left, so I would like to wrap up the discussion now, asking you to dig deeper on the weekend testing forums (or your blog)
- 6:22:29 PM Ajay Balamurugadas** and definitely: Jeroen and Gunjan definitely gave quality related information.
- 6:22:29 PM annabaik** I think this is also a very interesting wider question: stick to the mission, or add value in the best way you can see? I know we've had discussions on this subject before...maybe as Markus suggests worth discussing on the forums/blogs?
- 6:22:51 PM Markus Gärtner** definitely worth discussing :)
- 6:23:04 PM Jeroen Rosink** Perhaps Anna and Shruti can ask the question. They claiming that Gunjan and I didn't stick to the mission. Such a statement will make the time spend by us on this task obsolete. And of no value. Making such a statement also a mission as a solid definition. Missions also change. In a timeframe like an hour it is also possible :)

**6:23:07 PM Markus Gärtner** but keep in mind, there are no generally right or wrong answers

**6:23:13 PM Markus Gärtner** they all depend on the mission

**6:23:37 PM Markus Gärtner** absolutely not, jeroen, you both did a great job, as I read in the bug reports

**6:23:56 PM Markus Gärtner** the mission was just vague in this area

**6:23:57 PM annabaik** Oh no - I wouldn't say what you and Gunjan did was obsolete at all

**6:24:56 PM annabaik** We do encourage you to challenge the mission in Weekend Testing :)

**6:25:25 PM Markus Gärtner** ok, so, finally a simple organizational issue

**6:25:28 PM Markus Gärtner** For the planning of our next sessions, we would like to ask one final organizational question: Could you tell us at what point you decided to attend today's session? How did you hear about it?

**6:26:21 PM Markus Gärtner** shruti, gunjan, I think this was your first weekend testing session, right?

**6:26:34 PM Shruti** Yes Markus

**6:26:58 PM Ajay Balamurugadas** first EWT session

**6:27:02 PM Ajay Balamurugadas** for Shruti

**6:27:04 PM Gunjan Sethi** I have participated in the bangalore weekend testing in the past. I heard about this one from Ajays weekend testing mailer

**6:27:12 PM Shruti** Same here

**6:27:42 PM Markus Gärtner** oh, great, jeroen got our invitation also, didn't you?

**6:28:51 PM Jeroen Rosink** a new invitation, i will try to be there next week . now Im trynig to write a last sentence :)

**6:29:08 PM Markus Gärtner** Ok, thank you all for participating in Weekend Testing. Feel free to leave a comment on the session report at <http://www.weekendtesting.com> We would also be happy to see your blog entries shared with other software testers. Please spread the word about your experiences to your colleagues and other testers. Hope you enjoyed the session. See you next weekend.

**6:29:41 PM Ajay Balamurugadas** Great timing to end at 11pm IST. Thanks a lot to all testers.

**6:29:46 PM Gunjan Sethi** Bbye everyone.

**6:29:49 PM Ajay Balamurugadas** Special thanks to Markus and Anna.

**6:30:19 PM Markus Gärtner** and very special thanks to ajay for setting this up :)

**6:30:23 PM annabaik** Thanks everybody, has been an interesting session and good discussion!

**6:30:34 PM annabaik** On 13/03/2010, at 17:30, Markus Gärtner wrote: > and very special thanks to ajay for setting this up :) Yes!

**6:30:44 PM Ajay Balamurugadas** he he what did I set up?

**6:31:00 PM Shruti** Thanks Ajay, Anna, Gunjan, Jeroen, Markus. Had a great session :)

**6:31:14 PM Markus Gärtner** weekend testing :)

**6:31:31 PM Ajay Balamurugadas** Well, Mumbai Weekend Testing is at 5pm - 7pm IST tomo

**6:31:38 PM Ajay Balamurugadas** [11:01:29 PM] Ajay Balamurugadas: Well, Mumbai Weekend Testing is at 5pm - 7pm IST tomo

««

**6:31:58 PM Markus Gärtner** everyone is welcome on any chapter

**6:31:59 PM Ajay Balamurugadas** add 'mumbaitesters' as your Skype contact

**6:32:04 PM Ajay Balamurugadas** :) Good night

**6:32:18 PM annabaik** Let's see, that's 11:30am - 1:30pm GMT ?

**6:32:19 PM Jeroen Rosink** Now we got an interesting area: in general testers are judged by the issues they find. Sometimes they are appreciated by keeping at a mission. This EWT is an example that value can be provided at several levels. Another lesson would be that we have to be careful if testers are judge by number of issues or scenarios they come up with. Their approach should be explainable towards value they believe in and towards stakeholders

**6:33:08 PM Jeroen Rosink** Thanks all, a great session

**6:33:26 PM annabaik** Thanks Jeroen